

ANNEX 4.

**Action Plan for the implementation
of the e-Croatia 2020 Strategy**

Project No.: 1.**Area:**

Economy

Owner: Ministry of Economy, Entrepreneurship and Crafts

Co-owner(s): other bodies competent for the implementation of the Services Directive and individual administrative procedures for judiciary, construction, geodesy, tourism, culture, science and education, internal affairs, labour, finance, agriculture, environmental protection, intellectual property and social policy

Project title and key activities:

Development of electronic procedures for registering an establishment and obtaining approval for taking up a service activity via a Point of Single Contact (www.psc.hr)

Development of electronic procedures is obligatory under Art. 6 of the Services Act (Art. 8 of the EU Services Directive) for:

1. Registration of an establishment: By the end of 2017, starting a company (j.d.o.o.(simple LLC) and d.o.o. (LLC)) will be simpler and will be done electronically (under project 100. "Registration of an establishment (j.d.o.o.(simple LLC) and d.o.o. (LLC)) via the Internet", under the responsibility of the Ministry of Justice), with the automatic delivery of necessary information on the establishment to the Croatian Bureau of Statistics and the Tax Directorate, and without the need for a notary public to participate in the procedure, including obligatory insurance policies and opening of a bank account. Electronic registration of an establishment is already possible for natural persons – eCraft.

2. Obtaining authorisation for pursuing individual service activities (from the domain of the Services Directive): By the end of 2017, authorisations for taking up and pursuing service activities in various sectors will be obtained electronically, paperlessly and without stamp duty. In other words, it will be possible to submit a request for authorisation by electronic means, together with other documents. The forms will be available on the page containing information on the requirements for taking up an economic activity. In the meantime, by 31 March 2017, the competent authorities will have introduced the possibility of submitting the request and other documentation required for obtaining authorisation for taking up various service activities by email. The forms will be available to entrepreneurs on the page containing information on the requirements for taking up an economic activity. It will also be possible to submit an electronic payment confirmation as an email attachment. At the request of a service provider, competent bodies will be delivering authorisations electronically.

In January 2017, the Croatian Government adopted a Conclusion on the introduction of electronic procedures for registering an establishment and obtaining authorisation for taking up a service activity. E-services must be provided within a single form, with the possibilities of attaching documents and paying fees electronically, and include the application of the once-only principle once the interoperability of registers has been developed. E-services will be developed within the national information infrastructure. E-services must be available to the EEA citizens in the sense of identification and authentication, in accordance with the eIDAS Regulation. Competent bodies will finance e-services within their scope and integrate them in the system of national information infrastructure. Links to the e-services along with relevant information on the requirements for starting a business and access to the service market will be published on the portal Point of Single Contact (www.psc.hr) and on the official websites of the competent bodies.

Using the Standard Cost Model (SCM) methodology, it was calculated that electronic procedures for starting a business through a single point of contact would reduce the administrative cost by at least 70%. Less time will be spent on finding relevant information on regulations and on performing administrative procedures for starting a business and accessing the service market.

Performance indicator:

1. Possibility of starting a business electronically, without a notary public and a stamp, with at least 70% lower administrative cost according to calculation based on the Standard Cost Model (SCM) methodology
2. Possibility of taking up various service activities by conducting the entire procedure electronically, with at least 70% lower administrative cost

Start of activity implementation:	1Q / 2017	End of activity implementation:	4Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	0
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 2.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s): all public administration bodies

Project title and key activities:

Establishment of the eBusiness

1. To define the basic set of services to be provided through eBusiness
2. Development of new e-services for businesses and citizens which will be available through eBusiness and eCitizens systems
3. Upgrade and adaptation of existing e-services for businesses and citizens which will be available through eBusiness and eCitizens systems
4. To integrate e-services for businesses
5. Interconnection of systems with the aim to develop aggregate services, and the development of aggregate services intended for businesses and citizens, which will be available through eBusiness and eCitizens systems
6. eLearning programme for civil servants and users
7. Awareness raising and training for civil servants
8. Raising awareness among businesses

Performance indicator:

1. 8 new e-services for businesses and citizens which will be available through eBusiness and eCitizens systems developed
2. Existing e-services for businesses and citizens which will be available through eBusiness and eCitizens systems upgraded and adapted
3. Aggregate services which will be available through eBusiness and eCitizens systems developed
4. eLearning programme developed
5. 20 civil and public servants trained

Start of activity implementation:	4Q / 2017	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	2.666.667	5.928.000
State Budget co-financing	489.200		
World Bank	0		
ESF	2.772.133		
ERDF	0		
Other EU funds	0		

	2014. - 2019.	2020.	Total
National financing (non-budgetary funds)	0		

Project No.: 3.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s): Information System and Information Technologies Support Agency

Project title and key activities:

Establishment of the Shared Service Centre

1. Establishment of the SSC
 - a. analysis of the needs of national information infrastructure
 - b. definition of service catalogue, service package, payment model and management
 - c. development of services defined through the service catalogue
 - d. procurement/development of infrastructure and equipment (SW and HW):
 - e-Learning system; testing platform; analytical system (business intelligence)
 - e. standardisation of Government Enterprise Architecture
 - f. establishment of the interoperability system among public administration bodies
 - g. establishment of common functionalities:
 - management of records and documents, cases and workflows; public procurement; eArchives; eInspection; financial management and control; strategic planning, management and performance measurement
2. Integration of bodies in the Government Cloud
 - a. training for IT coordinators in bodies
3. Definition and implementation and/or upgrade of standards for secure electronic data interchange (EDI)
4. Introduction and/or upgrade of the GSB with the authorisation system for access to e-services and execution of procedures for others
5. Development and introduction of supervision and control functions
6. Establishment of a network of contact points in public administration
7. Current state analysis of user support centres
8. Development of a methodology for the user relations system which will serve as a unique support system for e-service users
9. Development of an IT system for the single support centre
10. eLearning programme for civil servants and users
11. Awareness raising and training for civil servants

Performance indicator:

1. SSC established
2. 5 common services established
3. 300 institutions use the SSC
4. Standards defined and implemented and/or upgraded
5. Supervision and control function developed and in place
6. Network of contact points established
7. Methodology developed
8. IT system for the single support centre developed
9. 50 civil servants trained

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	15.590.345	40.000.000
State Budget co-financing	3.661.448		
World Bank	0		
ESF	0		
ERDF	20.748.207		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 4.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s):

Project title and key activities:

Further improvement of the monitoring of administrative proceedings and decision-making

1. Upgrade of the Unique Applicative System for the Monitoring and Supervision of Administrative Procedure
2. Implementation of the Unique Applicative System for the Monitoring and Supervision of Administrative Procedure
3. Analysis of collected data and a draft proposal of the plan of alignment with the GAPA
4. Training of civil servants for the application of the Unique Applicative System and raising their awareness on the need to monitor administrative proceedings and decision-making

Performance indicator:

1. The System for the Monitoring and Supervision of Administrative Procedure upgraded
2. The system implemented for the primary group of users
3. Data collected and analysed, and recommendations made
4. 200 civil and public servants trained

Start of activity implementation:	4Q / 2018	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	280.000	560.000
State Budget co-financing	42.000		
World Bank	0		
ESF	238.000		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 5.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s): Information System and Information Technologies Support Agency

Project title and key activities:

Establishment of the one-stop shop

1. To prepare standard functionalities and equipment (computers/printers/scanners/networks/applications) which should support the informatisation of state administration offices in counties
2. To prepare a plan of informatisation (equipment and networks) of all the locations of all state administration offices in counties
3. To informatise state administration offices in counties
4. Interconnection with the information systems of other institutions (e.g. CES, CHII, CPII, MoI, etc.) for the purpose of electronic data interchange
5. Development of a plan for establishing one-stop shops
6. Development of applications for providing e-services in the one-stop shop
7. Furnishing the one-stop shop with user ICT equipment (computers, printers,...) and computer network, and ensuring a point of public access to eGovernment for persons who are not IT literate
8. Development of an IT solution enabling electronic submission of requests even when there is no e-service, which will enable the communication of citizens and businesses with public administration bodies
9. eLearning programme for civil servants and users
10. Awareness raising and training for civil servants
11. Raising citizens' awareness

Performance indicator:

1. Standard functionalities prepared
2. Informatisation plan prepared
3. 20% of offices informatised
4. Plan for establishing one-stop shops developed
5. 3 applications developed (e-service adapted for providing e-services in the one-stop shop)
6. 15 OSSs equipped with user ICT equipment
7. IT solution enabling for electronic submission of requests developed
8. eLearning programmes developed for civil servants and users
9. Training programme developed and 300 civil servants trained
10. Leaflet developed for raising awareness
11. 2 round tables held

Start of activity implementation:	1Q / 2018	End of activity implementation:	2Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
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	2014. - 2019.	2020.	Total
State Budget	0	12.478.667	15.178.667
State Budget co-financing	405.000		
World Bank	0		
ESF	2.295.000		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 6.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s):

Project title and key activities:

Improvement of the electronic services system

1. To prepare an analysis of all the common functionalities of e-services, develop them and prepare standards for e-services development, with an emphasis on user interface and document layout
2. To implement technological solutions in line with the legal framework development
3. To prepare an application for the communication of citizens and businesses with public administration via unstructured communication (email) through the personal user box
4. To develop a plan for enhancing knowledge and skills related to use IT for e-services
5. To conduct training of public administration employees on the use and development of e-services and development standards
6. Development of an eLearning programme for civil servants and users
7. Raising citizens' awareness

Performance indicator:

1. Standards for e-services development, with an emphasis on user interface and document layout developed
2. Application for the communication of citizens and businesses with public administration via unstructured communication (email) through the personal user box developed
3. 60 civil and public servants trained

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	31.200		
World Bank	0		
ESF	176.800	0	208.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 7.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s):

Project title and key activities:

Improvement of ICT literacy in public administration

1. Analysis of the current state and training needs
2. Development of methodology for the establishment of a training system for eGovernment
3. Development of a programme aimed at raising the level of ICT literacy in public administration
4. Development of a training programme on eGovernment
5. Development of an eLearning programme related to training on eGovernment
6. Implementation of a pilot programme
7. Development and delivery of a Training of Trainers Programme
8. eLearning programme for civil servants and users
9. Awareness raising and training for civil servants
10. Raising citizens' awareness

Performance indicator:

1. System of training on eGovernment developed
2. Training programme developed
3. System of training on e-competencies developed
4. eLearning programme developed
5. Training module for 3 e-competencies developed
6. 290 civil and public servants trained

Start of activity implementation:	1Q / 2018	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	96.000		
World Bank	0		
ESF	544.000	400.000	1.040.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 8.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s): Information System and Information Technologies Support Agency

Project title and key activities:

Adaptation of the information systems of PABs to the Open Data Portal

1. Enhancement of IT systems for the publication of public administration information in a machine readable form
2. Establishment of automated procedures for data preparation
3. eLearning programme for civil servants and users
4. Awareness raising and training for civil servants
5. Raising citizens' awareness

Performance indicator:

1. IT system enhanced
2. Automated procedures established
3. eLearning programme developed
4. 50 civil and public servants trained

Start of activity implementation:	3Q / 2017	End of activity implementation:	3Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	78.000		
World Bank	0		
ESF	442.000	0	520.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 9.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s): Information System and Information Technologies Support Agency

Project title and key activities:

Establishment of the system of common horizontal processes

1. Analysis of needs and common horizontal processes
2. Development/procurement of necessary applications for common horizontal processes
3. Upgrade of the public Register for the Coordination of National Information Infrastructure Projects (ProNII)
4. Integration of the eIDAS Regulation into the Croatian legal system
5. Creation of generic e-services for signing documents in various formats (.pdf, Excel, MSWord...)
6. Creation of an authorisation system
7. Training of civil servants for the use of new applications for common horizontal processes
8. eLearning programme for civil servants and users
9. Raising awareness among civil servants and managers

Performance indicator:

1. Analysis conducted
2. 3 Applications for common horizontal processes developed/procured
3. e-signature service available for everyone via e-services
4. 200 civil and public servants trained

Start of activity implementation:	4Q / 2017	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	444.000		
World Bank	0		
ESF	2.516.000	4.933.333	7.893.333
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 10.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s):

Project title and key activities:

Introduction of a quality system in public administration (CAF) – stages I, II and III

1. To analyse quality management in Croatian public administration and international standards
2. To compose guidelines for the establishment of a public administration quality system
3. To develop an IT tool for the introduction of the public administration quality system
4. To implement a pilot project and training
5. To develop the quality system and propose regulatory amendments
6. eLearning programme for civil servants and users
7. Awareness raising and training for civil servants
8. Raising citizens' awareness

Performance indicator:

1. Analysis conducted
2. Guidelines for the establishment of the system developed
3. IT tool developed
4. 60 civil and public servants trained

Start of activity implementation:	4Q / 2017	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	211.200		
World Bank	0		
ESF	1.196.800	4.000.000	5.408.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 11.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s): State School of Public Administration

Project title and key activities:

Development of a competency framework for public administration employees

1. To analyse the state of competencies in public administration in Croatian and 3 EU countries
2. To draft a proposal for the public administration competency framework and develop 40 job profiles
3. To develop an IT tool for the introduction of the competency framework
4. To implement a pilot project and training
5. To raise awareness among civil servants, civil servants in charge of human resources development and managers about the benefits of the competency framework
6. To develop the competency framework and propose amendments
7. To deliver training on the competency framework for civil servants, CSs in charge of HRD and managers
8. eLearning programme for civil servants and users
9. Raising citizens' awareness of the possibilities within the competency framework

Performance indicator:

1. Analysis conducted
2. Competency framework developed
3. 40 job profiles developed
4. IT tool developed
5. 100 civil and public servants trained

Start of activity implementation:	3Q / 2017	End of activity implementation:	3Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	320.000		
World Bank	0		
ESF	1.813.333	0	2.133.333
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 12.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s):

Project title and key activities:

Human resource management system (HRM)

1. To establish a centrally coordinated employment system in public services
2. To define uniform criteria for a new job classification
3. To define an appraisal system based on measurable performance criteria
4. To establish a promotion system based on the merit principle
5. To define a uniform salary and rewards system for all employees in public authorities
6. To harmonise the number of employees with the requirements and standards of simplified processes
7. Upgrade of the RegEmp with HRM and BI Data Warehouse Open Data adaptation to the portal of the information systems of PSBs
8. eLearning programme for civil servants and users
9. Awareness raising and training for civil servants
10. Raising citizens' awareness

Performance indicator:

1. 80% of public administration bodies aligned with the new job classification
2. A regulation governing the uniform salary and rewards system for all employees in public authorities adopted
3. eLearning programme developed
4. 150 civil and public servants trained

Start of activity implementation:	1Q /2018	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	265.367		
World Bank	0		
ESF	1.503.744	25.404.222	27.173.333
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 13.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s): Information System and Information Technologies Support Agency

Project title and key activities:

A system of coordination and communication between different levels of government according to administrative areas (forum-s)

1. Communication among civil servants according to administrative areas (CIRCABC)
2. eLearning programme for civil servants and users
3. Awareness raising and training for civil servants

Performance indicator:

1. The system of coordination and communication between different levels of government established
2. 10 institutions using the system by the end of 2017

Start of activity implementation:	4Q / 2017	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	84.800		
World Bank	0		
ESF	480.533	266.667	832.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 14.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s):

Project title and key activities:

Establishment of methodology and indicators for measuring progress in public administration reform

1. To analyse the monitoring and evaluation of public administration quality in Croatia and the EU
2. To draft a proposal for a system of monitoring and evaluating the effects of the Strategy to the goal of the Strategy
3. To develop an IT tool for the monitoring and evaluation system
4. To implement a pilot project and training
5. To raise awareness among civil servants and citizens
6. To develop the system and propose regulatory amendments
7. eLearning programme for civil servants and users

Performance indicator:

1. Proposal of the monitoring and evaluation system drafted
2. IT tool developed
3. 100 civil servants trained

Start of activity implementation:	3Q / 2017	End of activity implementation:	3Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	109.200		
World Bank	0		
ESF	618.800	0	728.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 15.

Area:
Rule of law and security
Owner: Ministry of Public Administration
Co-owner(s):

Project title and key activities:

Improvement of the efficiency of the system of local and regional self-government units

1. To conduct an analysis and create guidelines related to the division of tasks among different levels of self-government, and to prepare functional specifications for an application
2. To develop an optimisation model for the distribution of tasks among LRSGUs
3. Raising awareness about the optimisation model and delivering training on the application
4. Application development that will support implementation of the optimisation model and allow monitoring of the efficiency of the system of local and regional self-government units
5. Pilot project for the use of the application in selected LRSGUs
6. eLearning programme for civil servants and users
7. Raising citizens' awareness about the new task distributions

Performance indicator:

1. Analysis conducted and guidelines created
2. Optimisation model developed
3. Application that will support implementation of the optimisation model and allow monitoring of the efficiency developed
4. eLearning programme developed

Start of activity implementation:	4Q / 2017	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	280.000		
World Bank	0		
ESF	1.586.667	800.000	2.666.667
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 16.

Area:
Veterans
Owner: Ministry of War Veterans
Co-owner(s):

Project title and key activities:

Integrated Information System of the Ministry of War Veterans

1. consolidation of the databases of the Ministry of War Veterans, and development of a unique application for data administration and reporting (detailed snapshot of the current state, development of a detailed specification for the consolidated database, specification of existing business processes to be supported, development of a detailed specification of the application which will access the consolidated database, definition and development of an interface according to applications not covered by integration)
2. Development of applications for employees, veterans and victims of the Homeland War and their family members, integrated in a consolidated application
(Specification of data and services to be provided for the veterans and victims of the Homeland War and their family members in the public applications, development of the public applications and their integration in a consolidated application)
3. Interconnection and integration with other public and state administration bodies
(development of a data sharing interface (receipt and delivery) of the Ministry with other public and state administration bodies)
4. Keeping of the online register of cooperatives, their managers and unions enabled
5. Overview of data on cooperatives available to the public
6. Application for the placement of products of Homeland War veterans' cooperatives developed
7. eLearning programme for civil servants and users
8. Awareness raising and training for civil servants
9. Raising citizens' awareness

Performance indicator:

- Integrated information system of the Ministry of War Veterans developed
- a web application providing users with all information in one place developed
- Web application for war veterans cooperatives developed and in place

Start of activity implementation:	4Q / 2014	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	33.167	0	459.087
State Budget co-financing	63.888		
World Bank	0		
ESF	0		

	2014. - 2019.	2020.	Total
ERDF	362.033		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 17.

Area:
Veterans
Owner: Ministry of War Veterans
Co-owner(s):

Project title and key activities:

Information system of war veterans' centres

1. Development of a system for efficient management and interconnection of war veterans' centres in Croatia
2. Enabling easier monitoring of business results
3. Enabling online access to data on war veterans' centres in Croatia (location, capacity, accommodation, programmes offered, availability status...)
4. eLearning programme for civil servants and users
5. Awareness raising and training for civil servants
6. Raising citizens' awareness

Performance indicator:

information system of war veterans' centres developed

Start of activity implementation:	4Q / 2018	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	11.438		
World Bank	0		
ESF	0	0	76.250
ERDF	64.813		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 18.

Area:
Veterans
Owner: Ministry of War Veterans
Co-owner(s):

Project title and key activities:

Digitisation of archival documentation from the Croatian Homeland War

1. Identification of locations and archival documentation to be processed (indexing, digitisation) through the project
2. Processing documentation on the field as preparation for indexing and development of a beta version the database
3. Establishment of a system of indexing and organisation of documentation
4. Creation of a beta version of the database
5. Creation of an e-course on the importance of archival documentation for civil servants and beneficiaries
6. Awareness raising and training for civil servants
7. Raising citizens' awareness

Performance indicator:

Documentation organised and indexed, and the beta version of the database developed and in place

Start of activity implementation:	3Q / 2017	End of activity implementation:	4Q / 2022
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	151.620		
World Bank	0		
ESF	859.180	0	1.010.800
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 19.

Area:
Maritime affairs
Owner: Ministry of the Sea, Transport and Infrastructure Co-owner(s): Croatian Pension Insurance Institute, Croatian Health Insurance Institute, Ministry of Finance - Tax Directorate, Ministry of Public Administration, Financial Agency

Project title and key activities:

eMaritime

1. Amendments to secondary legislation related to the personal identification documents of mariners
2. Technical upgrade of the system for reviewing the length of seagoing service and certificates of competency of mariners
3. Inclusion in the NIAS system
4. Interconnection with the pension and health insurance and Tax Directorate systems
5. Raising mariners' awareness

Performance indicator:

10% of mariners using the systems by the end of 2017

Start of activity implementation:	4Q / 2015	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	35.200		
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	120.000		
ESF	0	0	155.200
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 20.

Area:
Maritime affairs
Owner: Ministry of the Sea, Transport and Infrastructure
Co-owner(s): Ministry of Public Administration, Financial Agency

Project title and key activities:

eBoat

1. Amendments of primary and secondary legislation in the area of registering and keeping records on watercraft
2. Technical upgrade of the application Maritime Craft Register and the application Register of Boats and Register of Yachts;
3. Upgrade of the invoicing system for charges in maritime transport
4. Inclusion in the NIAS system
5. Raising citizens' awareness

Performance indicator:

In 2017, invoices for maritime traffic charges delivered to the personal user boxes of citizens using the eCitizens system

Start of activity implementation:	2Q / 2016	End of activity implementation:	2Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	137.600		
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	40.000		
ESF	0	0	177.600
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 21.

Area:
Maritime affairs
Owner: Ministry of the Sea, Transport and Infrastructure Co-owner(s): Ministry of Tourism, Croatian Tourist Board

Project title and key activities:

eNautics

1. Amendments to primary and secondary legislation in the field of nautical tourism
2. Upgrade of the existing eNautics system
3. Interconnection of the system with the Register of Ports
4. Inclusion in the NIAS system
5. eLearning programme for civil servants and users
6. Awareness raising and training for civil servants
7. Raising citizens' awareness

Performance indicator:

Online dock reservations enabled for the nautical part of ports open to public transport

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	195.360		
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	180.000		
ESF	0		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		
		0	375.360

Project No.: 22.

Area:
Maritime affairs
Owner: Ministry of the Sea, Transport and Infrastructure Co-owner(s): Ministry of Finance, Ministry of Health, Ministry of Justice, Ministry of the Interior, Ministry of Defence, Ministry of Foreign and European Affairs, Croatian Bureau of Statistics, Ministry of Public Administration, Ministry of Culture, Ministry of Science and Education, Ministry of Economy

Project title and key activities:

Unique Interface for Formalities in Maritime Transport

1. Technical upgrade of the national SafeSeaNet system “Croatian Integrated Maritime Information System (CIMIS)” and interconnection with information and technical platforms i.e. solutions of central state administration bodies whose scope includes competence over maritime activities
2. Conclusion of intersectorial agreements aimed at achieving aligned electronic delivery and exchange of documents and data on maritime transport
3. Alleviation of administrative burden and enhancement of the quality of public services
4. Standardisation and rationalisation of the official ship registration procedure
5. Ensuring that documents and data received from data providers are timely, accurate and complete
6. Ensuring that individual documents and data are delivered by data providers only once in the official registration procedure
7. international data exchange on maritime transport

Within the Croatian Integrated Maritime Information System (CIMIS) of the Ministry of Maritime Affairs, Transport and Infrastructure as an integral information system of the Unique Interface for Formalities in Maritime Transport, based on the Decree on Uniform Interface for Formalities in Maritime Transport (OG 119/15), to establish a special information module for receipt, delivery and exchange of documents and data from the area of diplomatic proceedings regarding special maritime objects in the international regime of navigation among all the parties included.

Performance indicator:

1. Unique interface for formalities in maritime transport developed
2. Administrative burden of ship representatives alleviated
3. Official ship reception and dispatch procedure accelerated
4. One-time delivery of data for the needs of all participants in maritime transport ensured
5. Comprehensive overview of the state of maritime transport in internal maritime waters, territorial sea and the Ecological and Fisheries Protection Zone of the Republic of Croatia ensured

Start of activity implementation:	1Q / 2014	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	231.040	0	513.707
State Budget co-financing	18.000		

	2014. - 2019.	2020.	Total
World Bank	0		
State Budget - other sources	162.667		
ESF	0		
ERDF	0		
Other EU funds	102.000		
National financing (non-budgetary funds)	0		

Project No.: 23.

Area:
Cultural and national heritage
Owner: Ministry of Culture
Co-owner(s): Croatian State Archives, Museum of Arts and Crafts, National and University Library, Croatian Radiotelevision

Project title and key activities:

Digitisation of cultural heritage

1. Central repository prototype
2. Evaluation and maintenance of the aggregation system
3. Preparations for the establishment of the Persistent Uniform Resource Locator (PURL) system
4. Establishment, development and maintenance of the PURL system
5. Preparations for the establishment of resolvers
6. Implementation, development and maintenance of the resolvers system
7. Preparations for the establishment of the permanent archiving system
8. Development and maintenance of the permanent archiving system
9. Development of a detailed plan for the establishment of the Electronic Publishing Centre
10. Implementation of the plan for the establishment of the Electronic Publishing Centre
11. Development of a detailed plan for public private partnership
12. Implementation of the plan for public private partnership
13. Joint projects of state bodies
14. Analysis and standardisation for the digitisation of specific types of material
15. Legislative amendments
16. Planned delivery of workshops and seminars aimed at educating employees in the cultural field and civil servants on the use of the central repository
17. Planned delivery of workshops and seminars aimed at educating and raising the awareness of citizens on the use of cultural heritage
18. Delivery of contents
19. Evaluation of the strategy and further development of digitisation

Performance indicator:

Establishment of the central location of cultural heritage

Start of activity implementation:	1Q / 2014	End of activity implementation:	4Q / 2021
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	65.667	0	5.600.000
State Budget co-financing	830.150		
World Bank	0		
ESF	0		

	2014. - 2019.	2020.	Total
ERDF	4.704.183		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 24.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Control of the use of Binding Tariff Information on the customs tariff classification of goods and surveillance data management -BTI & Surveillance (Modernisation of business operations of the Croatian Customs Directorate)

The purpose of the project is to ensure a supporting instrument for the application of the Union Customs Code related to the development and introduction of an electronic system.

The project aims to modernise the BTI system in order to ensure the alignment of the European system of binding opinions on the tariff classification of goods according to the requirements of the Union Customs Code, extension of data from the Surveillance system, supervision of the BTI use and application, and supervision and management of the extended BTI application.

The project will be implemented in phases. The first phase ensures the functionalities of the receipt of the required dataset in the declarations system in line with the UCC.

PLANNED ACTIVITIES:

1. Analysis of the legal basis and legislative framework as well as required documentation,
2. Definition of business processes and functional and non-functional requirements of the applicative system,
3. Development of an applicative system, preparation of testing scenarios and testing
4. Integration and launch of the application through the ICT system of the Customs Directorate,
5. Development of instructions and manuals,
6. Awareness raising and training for users

Performance indicator:

1. Number of employees who participated in training to improve their professional competencies - 10
2. Number of supported services for development or improvement - 1

Start of activity implementation:	4Q / 2016	End of activity implementation:	3Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	87.157		
World Bank	0	0	581.044
ESF	493.888		
ERDF	0		

	2014. - 2019.	2020.	Total
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 25.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Development of the Electronic Customs Decisions Management System - UCC Customs Decisions (Modernisation of business operations of the Croatian Customs Directorate)

The purpose of the project is to ensure a supporting instrument for the application of the Union Customs Code with regard to the development and introduction of the Electronic Customs Decision System. The Customs Decisions project is one of the eCustoms projects which will be common to customs services and businesses in all Member States.

The project aims to harmonise the procedures related to the application for a customs decision, the decision taking and the decision management through standardisation and electronic management of application and decision/authorisation data across the European Union. The system will facilitate consultations between EU customs bodies during the decision taking period and the management of the authorisations process.

The Trans-European system will consist of an EU portal for businesses, customs decision management and a reference centre for beneficiaries.

PLANNED ACTIVITIES:

1. Definition of the project team and project management
2. The system development phase will include the analysis of the legal basis, legislative framework and necessary documentation, and the definition of business processes and functional and non-functional requirements of the applicative system,
3. Development of the applicative system, preparation of testing scenarios and testing
4. Integration and launch of the application through the ICT system of the Customs Directorate,
5. Development of instructions and manuals,
6. Awareness raising and training for users

Performance indicator:

1. Number of bodies with completed improvement of work organisation – 1
2. Number of public administration employees who have completed the training programme – 15
3. Number of redesigned services implemented – 1
4. Number of supported bodies for the improvement of work organisation - 1

Start of activity implementation:	2Q / 2016	End of activity implementation:	1Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		899.840
State Budget co-financing	134.976	0	

	2014. - 2019.	2020.	Total
World Bank	0		
ESF	764.864		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 26.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Enhancement of professional and specific skills of customs officials in the field of English language and development of an e-learning module for the Customs Electronic Education System (CEES)

In 2015, the Croatian Customs Directorate implemented the distance learning and knowledge management system (LKMS), which serves as the basic Customs Electronic Education System (CEES). For it to be as effective support in civil service training as possible, it is necessary to build appropriate e-learning modules with specific customs content and English language modules, which will be created within this project. The project will be developed within the Customs Directorate in order to enable and ensure the distribution of equal eLearning content, implemented on a common platform at the same time across the entire Customs Directorate, regardless of its geographic spread; to reduce difficulties in organising training participants and trainers due to their alignment of training with everyday business obligations; to increase the possibility of monitoring training progress and results; to increase the availability of training materials and reduce the costs of logistics, and to increase and align the quality and performance of equal or similar tasks in the Customs Directorate. The goal of the project is to make training available to all customs officials under equal conditions, to increase the level of competency of training participants, more efficient management of working hours, evaluation of the results of delivered trainings, and significant reduction of the cost of training workshops.

PLANNED ACTIVITIES:

1. Project management and administration
2. Development of an e-learning module
3. Organisation and delivery of an English language course
4. Publication of a Croatian-English dictionary of customs terms
5. Promotion and visibility

Performance indicator:

2000 customs officials who have completed 17 e-learning modules

Start of activity implementation:	4Q / 2014	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	126.585		
World Bank	0	0	843.903
ESF	717.317		

	2014. - 2019.	2020.	Total
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 27.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Establishment of professional and specific competencies for customs officials

The customs competency framework, including the competency profile of civil servants, comprises basic competencies, operational, professional and management competences in line with the job (position) of a civil servant, with four levels of expertise: informed, trained, advanced and expert.

The existing HRM system used in the Customs Directorate does not allow production and implementation of the customs competency framework, so that it is necessary to upgrade the operational software for personnel records to enable the establishment of an efficient management of customs officials' competencies.

The goal of the project is to enhance the HRM system by establishing a system of efficient management of customs officials' competencies.

PLANNED ACTIVITIES:

1. Project management and administration
2. Organisation and realisation of two study trips
3. Analysis of the EU Customs Competency Framework (EU Customs CFW)
4. Upgrade of the software for civil servant records and integration of the competency management system with the civil servant records software and the learning and knowledge management system (LKMS)
5. Promotion and visibility

Performance indicator:

1. Application and necessary user interfaces developed, testing completed and application in production stage
2. Introduction and training for users (customs officials) delivered

Start of activity implementation:	2Q / 2017	End of activity implementation:	1Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	0	106.667
State Budget co-financing	16.000		
World Bank	0		
ESF	90.667		
ERDF	0		
Other EU funds	0		

	2014. - 2019.	2020.	Total
National financing (non-budgetary funds)	0		

Project No.: 28.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Development of an IT system for the management of the Proof of Union Status (PoUS) and its integration in the Customs Directorate information system

The implementation of the project will establish and ensure a supporting instrument for the application of the Union Customs Code with regard to the development and introduction of an electronic system to support the eCustoms system. The project Proof of Union Status Management System is one of the eCustoms projects which will be common to customs services and businesses in all Member States and serves as support to the Union Customs Code. The goal of the project is to create a common Trans-European information system which will serve to store and find proof of Union status of goods and its management. The project envisages the replacement of the paper form T2L (a type of document in customs transit) with its electronic equivalent as well as the definition of the appropriate business process.

PLANNED ACTIVITIES:

1. Definition of the project team and project management
2. Analysis of the legal basis, legislative framework and required documentation, definition of business processes and functional and non-functional requirements of the applicative system,
3. Development of an applicative system, preparation of testing scenarios and testing
4. Integration and launch of the application through the ICT system of the Customs Directorate,
5. Development of instructions and manuals,
6. Awareness raising and training for users

Performance indicator:

1. Number of supported services for development or improvement - 1
2. Number of employees who have participated in training to improve their professional competencies - 20
3. Number of bodies with fully implemented improvement of work organisation - 1

Start of activity implementation:	2Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	0	598.267
State Budget co-financing	89.740		
World Bank	0		
ESF	508.527		

	2014. - 2019.	2020.	Total
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 29.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Uniform User Management & Digital Signature - UUM&DS (Direct trader access to EIS) (Modernisation of business operations of the Croatian Customs Directorate)

The project Uniform User Management and Digital Signature (UUM&DS) is one of the eCustoms projects which will be common to customs services and businesses in all Member States and which serves to support the Union Customs Code.

The goal of the project is to establish and provide access to the unique and common interface of the European Customs Information System (ECIS) on EU level for the participants in the process in interaction with the Customs Directorate (businesses, traders, natural persons) through the UUM&DS system. Businesses, traders and natural persons from the EU will access common central services (Applications), served centrally for all Member States, in order to conduct customs procedures within the eCustoms system, which is the ultimate objective of the development of all ICT solutions on both EU and national level.

For the purposes of getting access to the services and common interface, traders will have to register, and the implementation of the UUM&DS subsystem is necessary to obtain the right of access (authentication and authorisation for a system/application).

PLANNED ACTIVITIES:

Analysis of legal basis and legislative framework, and of required documentation,
 Definition of business processes,
 Definition of functional and non-functional requirements of the application system,
 Development of the application system,
 Integration and launch of the application through the ICT system of the Customs Directorate,
 Development of instructions and manuals,
 Awareness raising and training for users.

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies - 200
2. Number of supported services for development or improvement - 1
3. Number of supported bodies for the improvement of work organisation - 1

Start of activity implementation:	3Q / 2015	End of activity implementation:	4Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	266.000		439.333
State Budget co-financing	26.000	0	

	2014. - 2019.	2020.	Total
World Bank	0		
ESF	147.333		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 30.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Improvement of the eMisdemeanours system

The project eMisdemeanours is an applicative solution which will support the business process of motion to indict, misdemeanour report, mandatory misdemeanour report, first instance procedure, notice of misdemeanour and criminal procedure, which are divided into two main parts - record (notice) of misdemeanour from the moment it is committed or perceived until it is handed over to competent bodies for resolution (Misdemeanour Council within the Customs Directorate, Misdemeanour Court or Financial Inspectorate) and record of the misdemeanour procedure – this part covers the complete life cycle of the misdemeanour procedure - its initiation, decision taking, record of coming into effect, objection, appeal or lawsuit and closure of the case.

The goal of the project is to improve the functionality of the existing application due to the expansion of the scope of powers of the Customs Directorate, to align proceedings, to accelerate the collection process, and to develop better quality analytics and statistics

PLANNED ACTIVITIES:

Analysis of legal basis and legislative framework, and of required documentation,
 Definition of business processes,
 Definition of functional and non-functional requirements of the application system,
 Development of the application system,
 Integration and launch of the application through the ICT system of the Customs Directorate,
 Development of instructions and manuals,
 Development of eLearning materials for application users,
 Awareness raising and training for users,
 Raising awareness among businesses and citizens.

Performance indicator:

1. Application and necessary user interfaces developed, testing completed and application in production stage
2. Introduction and training for users (customs officials) delivered

Start of activity implementation:	3Q / 2014	End of activity implementation:	4Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0	0	0
World Bank	0		

	2014. - 2019.	2020.	Total
ESF	0		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 31.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Improvement of the eGoods system

The eGoods project is an applicative solution which enables monitoring of the movement of temporarily seized goods (takeover, accommodation, storage and discharge), and insurance of the equality of goods confiscated in misdemeanour and administrative proceedings as well as goods conceded in a customs procedure until the decision on the final disposition of goods is taken, in accordance with valid regulations governing the field.

Functional units of the application:

- eGoods (Certificate of Temporary Seizure, Decision and Record of Abandoned Goods)
- eWarehouse (State of Stored Goods). The eWarehouse business process needs to be adjusted to specific user requirements related to seized goods. The Customs Directorate already uses the eWarehouse application, which will be supplemented and upgraded with specificities for seized goods. In addition, the application needs to be connected to other sub-applicative systems of the Customs Directorate.

The goal of the project is to improve the functionalities of the existing application and to expand it by adding storage records of seized goods, to align proceedings, optimise the seized goods management process from the record of their entry to their discharge by sale, transfer or destruction.

PLANNED ACTIVITIES:

Analysis of legal basis and legislative framework, and of required documentation,
 Definition of business processes,
 Definition of functional and non-functional requirements of the application system,
 Development of the application system,
 Integration and launch of the application through the ICT system of the Customs Directorate,
 Development of instructions and manuals,
 Development of eLearning materials for application users,
 Awareness raising and training for users,
 Raising awareness among businesses and citizens.

Performance indicator:

1. Application and necessary user interfaces developed, testing completed and application in production stage
2. Introduction and training for users (customs officials) delivered

Start of activity implementation:	4Q / 2014	End of activity implementation:	4Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	0	0

	2014. - 2019.	2020.	Total
State Budget co-financing	0		
World Bank	0		
ESF	0		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 32.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Improvement of the Risk Management System

The system comprises several independent modules. The modules of the risk analysis system are services which assign a risk route to forwarded documents in order for customs officials to be able to perform set activities during control, and after control to give feedback on results, but through the system. That way it is possible to establish the real risk of a consignment, to align the work of customs officials, to align the type of control, and to deliver proposals for subsequent controls and inspectional supervision. The modules perform on demand automatic processing.

The goal of the system is to increase the efficiency in finding irregularities with the same or smaller number of officials working on the tasks of control and inspectional supervision, and to integrate it in all the systems which require this.

PLANNED ACTIVITIES:

Analysis of legal basis and legislative framework, and of required documentation,
 Definition of business processes,
 Definition of functional and non-functional requirements of the application system,
 Development of the application system,
 Integration and launch of the application through the ICT system of the Customs Directorate,
 Development of instructions and manuals,
 Development of eLearning materials for application users,
 Awareness raising and training for users,
 Raising awareness among businesses and citizens.

Performance indicator:

1. Application and necessary user interfaces developed, testing completed and application in production stage
2. Introduction and training for users (customs officials) delivered

Start of activity implementation:	3Q / 2016	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	297.600	262.400	1.440.000
State Budget co-financing	132.000		
World Bank	0		
ESF	748.000		

	2014. - 2019.	2020.	Total
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 33.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Improvement of the eExcise system

Through the eExcise system, the Customs Directorate facilitated and simplified communication between businesses and customs administration in the field of excise duties and special taxes. The system requires continuous Improvement for the purpose of adequate support to legislative changes and improvements of the system itself.

PLANNED ACTIVITIES:

Analysis of legal basis and legislative framework, and of required documentation,
 Definition of business processes,
 Definition of functional and non-functional requirements of the application system,
 Development of the application system,
 Integration and launch of the application through the ICT system of the Customs Directorate,
 Development of instructions and manuals,
 Development of eLearning materials for application users,
 Awareness raising and training for users,
 Raising awareness among businesses and citizens.

Performance indicator:

1. Application and necessary user interfaces developed, testing completed and application in production stage
2. Introduction and training for users (customs officials) delivered

Start of activity implementation:	2Q / 2016	End of activity implementation:	4Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	0
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 34.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Improvement of the Excise Movement and Control System (EMCS) and the System for the Exchange of Excise Data (SEED)

The Excise Movement and Control System (EMCS) and the System for the Exchange of Excise Data (SEED) need to be continuously upgraded in line with both national needs and implemented solutions for national application and especially with regard to planned functionalities on EU level. The EMCS Masterplan 2012-2018 was adopted for that purpose. Member states need to adhere to the plans for development and release for production in line with the defined deadlines for each individual phase. In order to be able to plan the development of such a complex system in all Member States, a Strategic and Tactical Plan for the EMCS is adopted, including the SEED.

PLANNED ACTIVITIES:

Analysis of legal basis and legislative framework, and of required documentation,
 Definition of business processes,
 Definition of functional and non-functional requirements of the application system,
 Development of the application system,
 Integration and launch of the application through the ICT system of the Customs Directorate,
 Development of instructions and manuals,
 Development of eLearning materials for application users,
 Awareness raising and training for users,
 Raising awareness among businesses and citizens.

Performance indicator:

1. Application and necessary user interfaces developed, testing completed and application in production stage
2. Introduction and training for users (customs officials) delivered

Start of activity implementation:	2Q / 2016	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0	0	0
ESF	0		
ERDF	0		

	2014. - 2019.	2020.	Total
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 35.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Connection to the Schengen Information System II (SIS II)

The Schengen Information System II (SIS II) is a system which enables simple information exchange between national border control authorities, customs and police authorities on persons and objects which are involved in criminal activities and are wanted.

The goal of the integration of the SIS II in the information system of the Customs Directorate is to increase security, enable free movement within the Schengen Area and to find wanted objects.

PLANNED ACTIVITIES:

Analysis of legal basis and legislative framework, and of required documentation,
 Definition of business processes,
 Definition of functional and non-functional requirements of the application system,
 Development of the application system,
 Integration and launch of the application through the ICT system of the Customs Directorate,
 Development of instructions and manuals,
 Development of eLearning materials for application users,
 Awareness raising and training for users,
 Raising awareness among businesses and citizens.

Performance indicator:

1. Application and necessary user interfaces developed, testing completed and application in production stage
2. Introduction and training for users (customs officials) delivered

Start of activity implementation:	1Q / 2017	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	0
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 36.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Improvement of the Intrastat system

Intrastat is a project for collecting information from EU Member States on the receipt and dispatch of goods within the Community for the purpose of producing statistics on the trade in goods between the Member States of the European Union.

The goal of the Intrastat project is to introduce Intrastat research into the statistical system of the Republic of Croatia, determining the manner of collection, control and delivery of Intrastat research information to the Croatian Bureau of Statistics, as well as procedures leading to the most accurate and quality information possible, and their continuous Improvement.

PLANNED ACTIVITIES:

Definition of functional and non-functional requirements of the application system,
 Development of the applicative system,
 Integration and launch of the application through the ICT system of the Customs Directorate,
 Development of instructions and manuals,
 Awareness raising and training for users,
 Raising awareness among businesses and citizens.

Performance indicator:

1. Application and necessary user interfaces developed, testing completed and application in production stage
2. Introduction and training for users (customs officials and businesses) delivered

Start of activity implementation:	2Q / 2016	End of activity implementation:	4Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	0
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 37.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Management of users and user accounts

Identity management is the organisation of data on employees and all the users of the information system, which comprises employees, business processes and software.

The goal of the project is to organise, develop and ensure that records are kept of all the users of the information system of the Customs Directorate (employees and non-employees), to ensure access to protected company resources (applications, databases) for information system users, and to have a current overview of the authorisations of Customs Directorate users.

PLANNED ACTIVITIES:

Analysis of legal basis and legislative framework, and of required documentation,
 Definition of business processes,
 Definition of functional and non-functional requirements of the applicative system,
 Development of the applicative system,
 Integration and launch of the application through the ICT system of the Customs Directorate,
 Development of instructions and manuals,
 Development of eLearning materials for application users,
 Awareness raising and training for users,
 Raising awareness among businesses and citizens.

Performance indicator:

1. Application and necessary user interfaces developed, testing completed and application in production stage
2. Introduction and training for users (customs officials) delivered

Start of activity implementation:	1Q / 2017	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	186.667		186.667
State Budget co-financing	0		
World Bank	0		
ESF	0	0	
ERDF	0		
Other EU funds	0		

	2014. - 2019.	2020.	Total
National financing (non-budgetary funds)	0		

Project No.: 38.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Development of programming support to the customs supervision function with special education

The project supports the strategic objectives of the Customs Directorate, and will also contribute to a better quality of management, planning and performance assessment of the customs officials designated for supervision tasks.

The goal of the project is to strengthen the capacities of civil servants working on supervision tasks in the Supervision Division (inspectors, auditors, accountants, managers, data analysts and other professionals)

PLANNED ACTIVITIES:

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies - 120
2. Number of supported bodies for the improvement of work organisation - 1
3. Number of bodies with fully implemented improvement of work organisation - 1

Start of activity implementation:	1Q / 2019	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	1.000		
World Bank	0		
ESF	5.667	6.667	13.333
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 39.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

UCC Notification of arrival, presentation notification and temporary storage (Modernisation of the system of insurance management, entry and transit)

The goal of this project is to define the processes for the Notification of Arrival of the means of transport, presentation of the goods (Presentation Notification), temporary storage and the Declaration for Temporary Storage, and to support harmonisation in this respect across the Member States as regards the data exchange between trade and customs.

PLANNED ACTIVITIES:

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies
2. Number of supported services for development or improvement

Start of activity implementation:	2Q / 2017	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	120.000	480.000
State Budget co-financing	54.000		
World Bank	0		
ESF	306.000		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 40.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

UCC Special Procedures (Modernisation of the import and export system)

This project aims at accelerating, facilitating and harmonising Special Procedures across the Union by means of providing common business process models. The project will aim to implement all UCC changes required for customs warehousing, end-use, temporary admission, inward and outward processing. Electronic solutions for handling data in special procedures will mainly be developed on national level.

PLANNED ACTIVITIES:

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies
2. Number of supported services for development or improvement

Start of activity implementation:	2Q / 2017	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	146.667	586.667
State Budget co-financing	66.000		
World Bank	0		
ESF	374.000		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 41.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

UCC New Computerised Transit System (NCTS) upgrade (Modernisation of the system of insurance management, entry and transit)

The aim of this project is to align the existing NCTS system to the new UCC requirements such as the alignment of information exchanges to UCC data requirements and the upgrade and development of interfaces with other systems.

PLANNED ACTIVITIES:

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies
2. Number of supported services for development or improvement

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	58.000		
World Bank	0		
ESF	328.667	53.333	440.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 42.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

UCC Automated Export System (AES) (Modernisation of the import and export system)

The aim of the project is to further develop the existing Export Control System in order to implement a full AES that would cover the business requirements for processes and data brought about by the UCC, inter alia the coverage of simplified procedures, split exit consignments and centralised clearance for export. It is also envisaged to cover the development of harmonised interfaces with Excise Movement System (EMCS) and NCTS. The AES will enable full automation of export procedures and exit formalities.

PLANNED ACTIVITIES:

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies
2. Number of supported services for development or improvement

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	104.000		
World Bank	0		
ESF	589.333	40.000	733.333
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 43.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

UCC Information Sheets (INF) for Special Procedures (Modernisation of the import and export system)

The aim of this project is to develop a new centralised system to support and streamline the processes of INF data management and the electronic handling of INF data in the domain of Special Procedures.

PLANNED ACTIVITIES:

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies
2. Number of supported services for development or improvement

Start of activity implementation:	1Q / 2018	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	52.000		
World Bank	0		
ESF	294.667	53.333	400.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 44.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

UCC Centralised Clearance for Import (CCI) (Modernisation of the import and export system)

This project aims to allow for goods to be placed under a customs procedure using centralised clearance, allowing economic operators to centralise their business from a customs viewpoint. The processing of the customs declaration and the physical release of the goods should be coordinated between the related customs offices.

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies
2. Number of supported services for development or improvement

Start of activity implementation:	2Q / 2018	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	60.000		
World Bank	0		
ESF	340.000	160.000	560.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 45.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

UCC National Import System (HRAIS) upgrade (Modernisation of the import and export system)

The aim of this project is to upgrade and adjust the National Import System (ICS) in order to accelerate and facilitate clearance for import and other import procedures, and to adapt the system to the requirements of centralised business.

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies
2. Number of supported services for development or improvement

Start of activity implementation:	1Q / 2017	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	157.000		
World Bank	0		
ESF	889.667	100.000	1.146.667
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 46.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

UCC Import Control System upgrade (ICS 2.0)

The aim of this project is to upgrade and adjust the Import Control System (ICS) in order to accelerate and facilitate clearance for import and other import procedures, and to adapt the system to the requirements of centralised business. Upgrade and improvement of existing functionalities of the system for integrated and facilitated use in dependent processes. Facilitation of individual data filling by several economic operators.

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies
2. Number of supported services for development or improvement

Start of activity implementation:	2Q / 2018	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	10.800		
World Bank	0		
ESF	61.200	34.667	106.667
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 47.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

UCC Guarantee Management (Modernisation of the system of insurance management, entry and transit)

This project aims to ensure the effective and efficient management of the different types of guarantees. Component 1 – "GUM": The trans-European system will cover the management of the comprehensive guarantees that may be used in more than one Member State and the monitoring of the reference amount for each customs declaration, supplementary declaration or an appropriate information of the particulars needed for the entry in the accounts for the existing customs debts for all customs procedures as provided for in the Union Customs Code, except Transit which is handled as part of the NCTS project. Component 2 – "National Guarantee Management": In addition, the electronic systems existing at national level to manage the guarantees valid in one Member State are to be upgraded.

PLANNED ACTIVITIES:

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies
2. Number of supported services for development or improvement

Start of activity implementation:	3Q / 2018	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	226.667	760.000
State Budget co-financing	80.000		
World Bank	0		
ESF	453.333		
ERDF	0		
Other EU funds	0		

	2014. - 2019.	2020.	Total
National financing (non-budgetary funds)	0		

Project No.: 48.

Area:
Excise and special taxes
Owner: Ministry of Finance - Customs Directorate
Co-owner(s):

Project title and key activities:

Development of new functionalities and new systems, and adjustment to the requirements of the EU Customs Information System via a Shared Service Centre (APIS - IT)

The project aims to develop business applications by APIS-IT for the purpose of ensuring effective and efficient implementation and management of business processes from the scope of the Customs Directorate.

1. Definition of project team and project management
2. Establishment and development of a software tool as programming support to the supervision function
3. Education with practical work and testing
4. Promotion and visibility

Performance indicator:

1. Number of employees who have participated in training to improve their professional competencies
2. Number of supported services for development or improvement

Start of activity implementation:	2Q/2017	End of activity implementation:	4Q/2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	9.853.333		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	9.853.333
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 49.

Area:
Taxes and customs duties
Owner: Ministry of Finance - Tax Directorate
Co-owner(s):

Project title and key activities:

Technical training on monitoring and supervision tools for eCommerce, and procurement of equipment and tools

The main goal is to increase the efficiency of the Croatian Tax Directorate (CTD) in the field of monitoring and supervision of eCommerce and economic activities on the Internet.

Specific objectives are as follows:

1. Gaining insights in the CTD on available monitoring and supervision tools for eCommerce which are applicable in Croatia.
2. Development and improvement of the knowledge and skills of CTD staff in the use of eCommerce monitoring and supervision tools.
3. Improvement of the CTD's information infrastructure in order to enable effective monitoring and supervision of eCommerce

DESCRIPTION OF ACTIVITIES:

1. Analysis of existing and required skills, tools and equipment for monitoring and supervision of eCommerce, and preparation of methodology required for their use in the Croatian Tax Directorate
 - 1.1 Preparation and implementation of competition procedure for consultants for the activities of analysing existing and necessary tools for monitoring and supervising eCommerce in the Tax Directorate together with the preparation of methodology required for their use in the Croatian Tax Directorate
 - 1.2 Upon the selection of consultants for activity 1, a review of existing and necessary functions, computer tools and equipment for monitoring and supervision of eCommerce, and of inspectors' level of knowledge in the field of monitoring and supervision of eCommerce
 - 1.3 Preparation of methodology necessary for the use of eCommerce monitoring and supervision tools in the Croatian Tax Directorate
2. Procurement of tools for monitoring and supervision of eCommerce
 - 2.1 Preparation of tender documents and technical documentation necessary for the procurement of tools – computer packages Xenon, Maltego X1 Social Discovery, Web Content Extractor
 - 2.2 Implementation of tender procedure, selection of the supplier of tools
 - 2.3 Preparation and development of materials for technical training on the tools for 40 inspectors, using the prepared methodology, for the purpose of obtaining knowledge in the field of monitoring and supervision of eCommerce using the procured tools
3. Technical training on working with the tools for 40 inspectors, using the prepared methodology and inspectors' knowledge and skills, development of training and education guide and manual
 - 3.1 Technical training on working with the tools for 40 inspectors, using the prepared methodology and inspectors' knowledge and skills
 - 3.2 Connection of technical training for the use of procured tools with existing procedures and methodology for monitoring and supervision of eCommerce
 - 3.3 Project organisation and management, final report, upload of the training and education guide and manual on the Intranet website of the Tax Administration.

Performance indicator:

1. Analysis of existing and required skills, tools and equipment for monitoring and supervision of eCommerce in the Tax Directorate prepared and developed, methodology required for their use in the CTD prepared
2. Tools procured – computer packages for monitoring and supervision of eCommerce, prepared and developed materials for technical training on the tools for 40 inspectors, using the prepared methodology, for the purpose of obtaining knowledge in the field of monitoring and supervision of eCommerce using the procured tools
3. 40 CTD inspectors trained for the use of procured tools and methodologies for monitoring and supervision of eCommerce, training and education guide and manual available on the Intranet website of the Tax Directorate

Start of activity implementation:	3Q / 2017	End of activity implementation:	1Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	0	917.521
State Budget co-financing	137.628		
World Bank	0		
ESF	779.893		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 50.

Area:
Taxes and customs duties
Owner: Ministry of Finance - Tax Directorate
Co-owner(s):

Project title and key activities:

Establishment of mobility and IT security

Through the modernisation of business of the Tax Directorate, mobile work of tax officers (mobile fiscalisation device) has been introduced. The task of the IT sector is to enable IT support to users through standardised processes and systematic operation of devices and services with obligatory application of IT protection and security measures.

PROJECT OBJECTIVE:

To implement standard procedures of insurance, management and supervision of support for mobile work along with the application of IT protection and security measures

PLANNED ACTIVITIES:

- to analyse the needs and manner of applying support for mobile work in the business processes of tax officers,
- to define a standard technical platform (device characteristics and configuration) through which the mobile service will be provided
- to define and apply the process of handling requests for the mobile service.
- to define and apply management and supervision over mobile devices and services
- to procure and configure devices
- to define and apply IT protection and security measures
- to test the devices and configuration through a pilot project
- to educate users on:
 - o the service provision process
 - o configuration and administration of accompanying infrastructure, devices and users
 - o management and supervision over mobile devices and services
 - o application and monitoring of harmonisation with IT protection and security measures
- Develop instructions and manuals
- Develop eLearning and info materials for users
- Raise the awareness of users on the manner of using the service

Performance indicator:

1. Developed specification of the technical platform for provision of the mobile service
2. Developed document and implemented process of handling requests for the mobile service
3. Developed document for administration and supervision over the mobile service
4. Equipment procured and configured
5. Developed document on the application of IT protection and security measures
6. Trained staff for the provision, management and supervision of the service, and for the application of IT security measures
7. Developed educational and information materials

Start of activity implementation:	3Q / 2017	End of activity implementation:	1Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	27.619		
World Bank	0		
ESF	156.510	0	184.129
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 51.

Area:
Taxes and customs duties
Owner: Ministry of Finance - Tax Directorate
Co-owner(s):

Project title and key activities:

Information system for prize contests approved, monitored and supervised by the Tax Directorate and staff training

1. Analysis of needs for issuing approvals for prize contests
2. Preparation of an applicative solution for receipt and approval of a prize contest
3. Installation and integration of the application in a pre-production environment and user testing
4. eLearning module for users, civil servants in the TD
5. Awareness raising and training for civil servants in the TD and users, tax payers
6. Raising awareness among businesses and users, tax payers

Project objectives:

1. Efficient issuance of approvals for prize contests
2. Minimisation of risks during the issuance of approvals
3. Cost-effectiveness of the procedure
4. Better reporting, monitoring and supervision of the implementation of prize contests

Performance indicator:

100% informatisation of prize contests (application procedure for the approval of prize contest rules and issuance of approvals)

Start of activity implementation:	3Q / 2017	End of activity implementation:	1Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	38.165		
World Bank	0		
ESF	216.268	0	254.433
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 52.

Area:
Taxes and customs duties
Owner: Ministry of Finance - Tax Directorate
Co-owner(s):

Project title and key activities:

Legal interpretations and application of valid EU legislation and case law, implementation of future EU legislation and staff training in the fields of direct and indirect taxes and contributions, and increase in tax revenue

Objective: Strengthening the administrative capacities of the Tax Directorate through staff training for the purpose of applying EU best practices in the taxation field and the best experiences, with the aim of more efficient work of the Tax Directorate, which ultimately leads to better collection of tax revenue and reduction of tax fraud.

1. Staff training on legal interpretations and application of valid EU legislation and case law in the field of direct taxes and contributions, on EU best practices, including opinions and judgments of the European Court of Justice related to Directive 2003/49/EC, Directive 2011/96/EU, Directive 2009/133/EC and Directive 2014/86/EU on amendments to Directive 2011/96/EU

1.2. Staff training on EU draft legislation undergoing adoption procedure, for direct taxes: CCCTB COM2006/157; FTT COM 2013/71

2. Staff training in the field of indirect taxes (VAT) through EU best practices and judgments of the European Court of Justice related to Directives 2006/112/EC, 2008/9/EC, 86/560/EEC and Regulation 282/2011

2.1 Staff training on future EU regulations, currently undergoing adoption procedure - COM(2013)721, amendments to Directive 2006/112/EC-vouchers

3. Development of a manual which connects relevant national/EU legislation with concrete examples from case law and judgments of the European Court of Justice

4. Development of a training manual

5. Training delivery

5.1. Preparation of training materials

5.2. Training of trainers among TD staff

5.3. Joint training delivery

5.4. Development of a knowledge base and databases

Performance indicator:

ca. 400 TD staff trained, manuals,
development of a knowledge base and databases

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	0	1.114.667

	2014. - 2019.	2020.	Total
State Budget co-financing	167.200		
World Bank	0		
ESF	947.467		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 53.

Area:
Taxes and customs duties
Owner: Ministry of Finance - Tax Directorate
Co-owner(s):

Project title and key activities:

Support for business processes and establishment of communication infrastructure in Large Taxpayers Office

Support for business processes in the Large Taxpayers Office (LTO) and establishment of communication infrastructure to support joint and equal work of tax officers in different (remote) locations, with a view to achieving uniformity in the monitoring and treatment of taxpayers regardless of where in Croatia they are registered.

Specific objectives: 1. Establishment of Technological Support for Business Processes in the LTO, including the procurement of equipment and development of an application for monitoring business processes Taxpayers Management, Contact Management, Case Management, Process Management
2. Communication support through the establishment of continuous communication, including the procurement of equipment and establishment of processes - exchange of information on taxpayers (bookkeeping data, records, certificates), arrangements for various checks and analyses, meetings concerning current and new tasks related to the organisation and work of the LTO, meetings concerning individual taxpayers or groups of taxpayers, arrangements concerning intended collection or enforcement measures, familiarisation with new applications and modules of the Tax Directorate (eLearning and eEducation, various presentations), along with the connection to technological support

Main activities: Element 1: Analysis of existing and required equipment and applications, and preparation of methodology for their use in the LTO

1.1 Analysis of existing and required equipment and applications for the establishment of support for business processes and communication infrastructure in the LTO, review of existing functions, equipment and computer applications

1.2 Drafting and finalisation of methodology for the adjustment of newly acquired equipment and applications to the needs of the LTO, and their use in combination with existing functions, equipment and applications, based on the analysis and reviews from 1.1.

Element 2: Implementation of the required equipment and applications for the establishment of support for business processes and communication infrastructure defined upon the implementation of Element 2, and training for LTO staff

2.1 Implementation of the required equipment and applications for the establishment of support for business processes and communication infrastructure (public procurement procedure), which consists of the following: development of tender documentation, implementation of a public procurement procedure, tender selection, delivery of equipment and applications, support/consultation necessary for technical implementation, support/consultation necessary for the functional understanding of used technologies and methodologies in the applications, support/consultation necessary for the understanding of the technologies and methodologies used in the applications

2.2 Training of at least 50 LTO staff through at least 30 one-day workshops, application of the methodology (from 1.2) and acquisition of knowledge for the acquired equipment and applications. Basic modules: - needs description; description of equipment including training for its use; description of applications including training for their use; training on the establishment of support for business processes and communication

Performance indicator:

1. Monitoring and support for business processes in the LTO established
2. Communication support and continuous communication in the LTO established
3. 50 LTO staff trained for the use of technological and communication support for business processes in the LTO

Start of activity implementation:	3Q/2017	End of activity implementation:	1Q/2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	18.133		
World Bank	0		
ESF	102.752	0	120.885
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 54.

Area:
Taxes and customs duties
Owner: Ministry of Finance - Tax Directorate
Co-owner(s):

Project title and key activities:

Introduction and development of the eForensics function

The general objective is the introduction and development of the eForensics function in the Croatian Tax Directorate

Specific objectives are:

1. Improvement of knowledge within the CTD on available tools and equipment for the eForensics function
2. Development and improvement of knowledge and skills of the CTD staff for using eForensics tools
3. Improvement of the IT infrastructure of the CTD, which will enable efficient introduction and development of the eForensics function

DESCRIPTION OF ACTIVITIES:

1. Analysis of existing and required skills, tools and equipment for eForensics, and preparation of methodology necessary for their use in the Croatian Tax Directorate
 - 1.1 Preparation and conduct of a tender process for consultants for the activities of analysing existing and required skills and tools for eForensics, eSupervision, and the monitoring and supervision of eCommerce in the Tax Directorate, together with the preparation of methodology necessary for their use in the Croatian Tax Directorate
 - 1.2 After selecting the consultants for Activity 1, inspection of existing and required functions, computer tools and equipment for eForensics, and the knowledge level of inspectors in the field of eForensics, eSupervision, and the monitoring and supervision of eCommerce
 - 1.3 Preparation of methodology necessary for the use of tools and equipment for eForensics in the Croatian Tax Directorate
2. Procurement of tools for the monitoring and supervision of eCommerce
 - 2.1 Preparation of tender and technical documentation required for the procurement of tools and equipment for eForensics
 - 2.2 Conduct of a tender procedure, selection of the supplier of tools and equipment
 - 2.3 Preparation and development of materials for technical training for 12 inspectors, using the prepared methodology, for the acquisition of knowledge in the area of eForensics using the procured tools and equipment
3. Technical training for work with the tools and equipment for 12 inspectors, using the prepared methodology and the inspectors' knowledge and skills, development of training and education guide and manual
 - 3.1 Technical training for work with the tools and equipment for 12 inspectors, using the prepared methodology and the inspectors' knowledge and skills
 - 3.2. Connection of technical training using the procured tools with existing procedures and methodology for eForensics, eSupervision, and the monitoring and supervision of eCommerce
 - 3.3. Project organisation and management, final report, publication of the training and education guide and manual on the Intranet of the Croatian Tax Directorate

Performance indicator:

1. Analysis of existing and required skills, tools and equipment for eForensics in the Tax Directorate prepared and developed, methodology required for their use in the CTD prepared
2. Tools procured – computer packages for eForensics prepared, materials for technical training on the tools for 12 inspectors developed, using the prepared methodology, for the purpose of obtaining knowledge in the field of eForensics using the procured tools
3. 12 CTD inspectors trained for the use of the procured eForensics tools and methodologies, training and education guide and manual available on the Intranet site of the Tax Directorate

Start of activity implementation:	4Q/2018	End of activity implementation:	3Q/2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	27.540		
World Bank	0		
ESF	156.060	0	183.600
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 55.

Area:
Taxes and customs duties
Owner: Ministry of Finance - Tax Directorate
Co-owner(s):

Project title and key activities:

Risk management in international exchange of information

General objectives are:

1. Strengthening of administrative cooperation and exchange of information with the EU
2. Increase of the efficiency of the CTD in the field of exchange of tax information and conduct of in-depth analyses of received feedback
3. Strengthening of capacities for conducting risk analyses and risk management, and for complying with tax obligations

Specific objectives are:

Better efficiency and enhancement of the collection and exchange of information in the field of taxation based on the Act on Administrative Cooperation in Taxation Field (including exchange with other jurisdictions based on the MCAA) by placing the information in a single, central location – CRMS database of the CTD (information on income and property, financial accounts, information on previous tax opinions with cross-border effect and previous agreements on transfer prices, on reports on multinational companies by state, and information on the enhancement of compliance with tax obligations on international level, and on the implementation of FATCA)

2. Structured extension of the CRMS database with exchanged information
3. Upgrade of the risk register, and strengthening of the conduct of a higher quality systematic risk analysis by tax area based on information collected
4. Development and improvement of knowledge and skills of the CTD staff in the field of risk analysis and monitoring of taxation

DESCRIPTION OF ACTIVITIES:

1. Analysis of the existing encountered situation and exchanged data and information, and preparation and development of a methodology and a plan with deadlines for the collection of new information to be received by exchange within legally stipulated deadlines, for the purpose of extending the database, higher quality data exchange and systematic risk analysis
 - 1.1 Formulation of the information to be exchanged and deadlines for the following period
 - 1.2 Analysis of defined formats for information delivery, agreement on and final definition of the format, and adjustment of the formats for the collection of information in order to prepare them for the database
 - 1.3 Preparation and development of a methodology on the manner of collection, development of specifications for collected and required information, and on the definition of the exact format and dynamics of data collection for the purposes of the database
2. Analysis of prepared data and implementation of data in the database
 - 2.1 Analysis of collected data and their readiness, analysis of delivered data formats, and verification of the defined dynamics of data delivery
 - 2.2 Testing and confirmation of data readiness, and implementation of data in the database
 - 2.3. Preparation and development of information and education materials for business analysts and staff of the CTD on the extended database, manner and dynamics of data collection and receipt of data in the database, for the purpose of obtaining knowledge in the field of risk definition, extension of the risk register and conducting a risk analysis for this field, first at the level of the Central Office, and then in the field

3. Extension of the risk register, definition of new risks and models in the field of information exchange and collection of data important for international taxation
- 3.1. Implementation of risk in the RMS, implementation of risk in existing models and development of new composite models in this area
- 3.2 Testing and validation of implemented risks and models in the RMS, connection to existing risk models in the system, and training at the level of the Central Office for business analysts and risk analysis advisors on the newly implemented risks, and for the administrators of the risk analysis system on new data in the database and risks involved
- 3.3 Conducting a risk analysis according to the defined new composite models and the existing ones with extended risks, delivery of the analysis (list of risky taxpayers) to the field, and monitoring of the processing of the delivered data on analysis and conducted processing of risky taxpayers
- 3.4 Conducting a risk analysis according to the defined new composite models and the existing ones with extended risks, delivery of the analysis (list of risky taxpayers) to the field, and monitoring of the processing of the delivered data on analysis and conducted processing of risky taxpayers according to the defined reports for monitoring risk processing
4. Development and improvement of the knowledge and skills of CTD staff in the field of risk analysis and monitoring of taxation
- 4.1 Training for CTD staff on the newly implemented risks and, on the conducted analyses which included those risks, and the results of the conducted risk analyses
- 4.2 Notification of the systems for implementing measures and calling business processes on the newly implemented risks for the purpose of processing risks and risky taxpayers

Performance indicator:

1. Analysis of existing and required data and information for the purpose of higher quality monitoring of data exchange and systematic risk analysis prepared and produced, methodology and plan for the collection of information necessary for database upgrade and definition of formats for information exchange for the purpose of their use in the CTD prepared
2. Data prepared, tested and implemented in the database, materials for the training of analysts, advisors and administrators in the Central Office, and later on other CTD staff dealing with risk analysis prepared and produced
3. Database filled with required exchanged information, new risks and composite models implemented in the RMS, and risk analyses conducted according to the defined models, processing of risky taxpayers according to reports monitored
4. Staff for risk definition trained, RMS and database managed, business processes for risk processing called

Start of activity implementation:	4Q/2017	End of activity implementation:	4Q/2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	0	1.489.777
State Budget co-financing	223.467		
World Bank	0		
ESF	1.266.311		

	2014. - 2019.	2020.	Total
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 56.

Area:
Taxes and customs duties
Owner: Ministry of Finance - Tax Directorate
Co-owner(s):

Project title and key activities:

Technical support for modernising the tasks of managing misdemeanour procedures in the Tax Directorate

The general objective is to relieve the burden on civil servants and to increase efficiency by accelerating administrative proceedings from receiving to archiving cases, and by monitoring cases through the use of barcodes.

Specific objectives are as follows:

1. Enhancement of proceedings by using available tools for the monitoring of cases through all the stages of proceedings in misdemeanour services
2. Development and improvement of the knowledge and skills of civil servants in misdemeanour services for the use of new tools
3. Improvement of IT structure to enable efficient monitoring of cases and payments of fines and procedural costs

Additional objectives are: easier manipulation of files, exclusion of human error, precision and speed in handling cases, improved timeliness in individual cases, facilitation of the payments of fines and procedural costs, automatic connection of fine payments with corresponding cases.

DESCRIPTION OF ACTIVITIES:

1.

1.1 Analysis of existing and required monitoring skills, tools and equipment, and preparation of methodology required for their use in the misdemeanour services of the CTD

1.2 Review of existing and required functions, computer tools and equipment, and technical adjustment of the application for misdemeanour procedure for new functionalities

1.3 preparatory activities related to the procurement of required tools and equipment

1.4 Preparation and development of materials required for the delivery of technical training for civil servants for the purpose of obtaining new skills and knowledge on the possibilities of using the procured tools and equipment

2. TENDER PROCESS, SELECTION OF THE SUPPLIER OF TOOLS AND EQUIPMENT

2.1. Preparation of tender and technical documentation required for the procurement of tools and equipment – laser printer for the records management offices of regional offices (for the purposes of misdemeanour services), a barcode reader for each misdemeanour service in the CTD, a printer which enables print on envelopes (of different formats)

2.2 Conduct of the tender process, selection of the supplier of tools and equipment

2.3 Preparation and development of materials for technical training and use of prepared methodology to obtain knowledge and skills in the area of application of the procured tools

Performance indicator:

1. Advantages of modernisation: relief of the burden on civil servants, easier manipulation of files, exclusion of human error, precision in connecting documents, speed, timeliness in every individual case, case cover sheet adjusted to the misdemeanour procedure (Court Rules of Procedure), facilitation of the payments of fines and procedural costs (accuracy of data necessary for payment,

impossibility of payment to a wrong account), automatic connection of fine payments with corresponding cases

2. Prepared and produced analysis of existing and required knowledge and skills, with new tools and equipment in the misdemeanour services of the CTD, prepared methodology required for their use in the misdemeanour services

3. Implemented technical adjustments of the application for misdemeanour procedure for the use of new functionalities

4. Technical equipment procured - laser printers for the records management offices of regional offices (for the purposes of misdemeanour services), barcode readers for misdemeanour services in the CTD, printers which enable print on envelopes with file barcodes for misdemeanour services in the CTD, prepared and produced materials for technical training on tools, using the prepared methodology, for the purpose of obtaining new skills and knowledge for work and monitoring using the procured tools and equipment

5. Civil servants in the records management offices of misdemeanour services and all servants performing administrative tasks in/for misdemeanour services trained to use the procured monitoring tools, equipment and methodology, training and education guides and manuals available on the Intranet sites of the CTD

Start of activity implementation:	4Q/2018	End of activity implementation:	4Q/2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	30.400		
World Bank	0		
ESF	172.267	0	202.667
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 57.

Area:
Taxes and customs duties
Owner: Ministry of Finance - Tax Directorate
Co-owner(s):

Project title and key activities:

Mobile application eTax

The general objective is to increase the availability of electronic services of the Tax Directorate for citizens and entrepreneurs.

Specific objectives are:

1. Analysis of the existing eTax system and proposals for services which can be adapted for mobile platforms.
2. Design and development of the eTax mobile application
3. Testing and implementation of the application

DESCRIPTION OF ACTIVITIES:

1. Analysis of the existing eTax system and proposals for services which can be adapted for mobile platforms.
2. Design and development of the eTax mobile application based on the conducted analysis
3. Testing of the application In addition to the basic testing of the application by defined cases of use, it is necessary to conduct security and performance testing as well.
4. Development of user manuals for all cases of use
5. Implementation of the application

Performance indicator:

1. Analysis of the existing eTax system and proposals for adaptation for mobile platforms prepared and conducted
2. Application designed and developed
3. Application tested 4. User manuals produced 5. Application implemented

Start of activity implementation:	4Q/2018	End of activity implementation:	4Q/2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	0	304.000
State Budget co-financing	45.600		
World Bank	0		
ESF	258.400		
ERDF	0		
Other EU funds	0		

	2014. - 2019.	2020.	Total
National financing (non-budgetary funds)	0		

Project No.: 58.

Area:
Tourism
Owner: Ministry of Tourism
Co-owner(s): Ministry of Public Administration, state administration offices, Croatian National Tourist Board, tourist board system

Project title and key activities:

Croatian Digital Tourism

1. Project management and administration
2. Adjustment of the legislative framework for the use of ICT through the system of e-services for tourism
3. Establishment of a register of catering facilities, providers of services in tourism and tourist boards based on the principle of open data
4. Establishment of user-oriented systems of e-services in tourism
5. Procurement of adequate ICT equipment and its accommodation in the Shared Service Centre
6. Establishment of an eLearning platform and support for public administration staff and users of the system of e-services in tourism
7. Awareness raising and training for public administration staff on the use of the system of e-services in tourism
8. Communication and visibility

Performance indicator:

The system of e-service for check-in and check-out (eVisitor) upgraded by the end of 2018; Registers of catering facilities, providers of services in tourism and tourist boards based on the open data principle established by the end of 2019

Start of activity implementation:	3Q / 2014	End of activity implementation:	3Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	5.951.041	7.211.539
State Budget co-financing	202.108		
World Bank	0		
ESF	327.979		
ERDF	730.411		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 59.

Area:
Labour market and employment
Owner: Croatian Pension Insurance Institute
Co-owner(s):

Project title and key activities:

Modernisation of the ICT system of the CPII, Introduction of HRM and salaries system, Introduction of Controlling

1. Development and delivery of documents/certificates from the Pension Insurance system to users
2. Inclusion in the ESSI system and the social security system
3. Enabling the use of CPII e-services by foreign nationals (EU/EGP)
4. Modernisation and development of the IT system
5. Implementation of the system of financial transactions in the environment of electronic document management
6. Development of an HRM system
7. Introduction of controlling
8. Awareness raising and training for civil servants
9. Raising awareness among citizens

Performance indicator:

Increased use of the ePension service
 System for doing business in the environment of data exchange via the EESSI system developed
 IT system of the CPII modernised and developed
 e-document introduced in financial transactions
 HRM system developed
 Controlling system introduced in the business of the CPII

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	125.000		
State Budget co-financing	1.457.453		
World Bank	0		
ESF	8.002.467	0	9.720.680
ERDF	0		
Other EU funds	135.760		
National financing (non-budgetary funds)	0		

Project No.: 60.

Area:
Labour market and employment
Owner: Croatian Employment Service
Co-owner(s):

Project title and key activities:

Strengthening the capacity of the Croatian Employment Service for the provision of a high quality service of individual support to clients

Modernisation of the applicative environment for the work of CES consultants:

1. Redesign of the existing database in line with modern standards for unemployed persons, employers and for connections between business processes;
2. Redesign of user interfaces;
3. Reprogramming of the programme codes of modules developed using technologies which are no longer supported, for the purpose of coherence and standardisation;
4. Ensuring interoperability with other applications and other systems within Croatian information infrastructure;
5. Development of functionalities in line with the restructuring of the business processes of the Service

Performance indicator:

Increased efficiency and fewer mistakes in the work of employment consultants

Start of activity implementation:	1Q / 2017	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	126.225		
World Bank	0		
ESF	715.275	280.500	1.122.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 61.

Area:
Labour market and employment
Owner: Croatian Employment Service
Co-owner(s):

Project title and key activities:

IT-Strengthening mobility through the EURES network

1. Introduction of the XR-XML system for the description and exchange of vacancies and CVs in the EURES system, and integration of the EURES process and international mediation into the applicative NOTZ environment
2. Enhancement of the job search engine on BurzaRada by adding the overview of jobs received through the EURES system

Performance indicator:

Possibility of exchanging a full set of information on vacancies and job seekers between stakeholders inside and outside Croatia

Start of activity implementation:	1Q / 2017	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	43.421		
World Bank	0		
ESF	246.055	96.492	385.968
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 62.

Area:
Labour market and employment
Owner: Croatian Employment Service
Co-owner(s):

Project title and key activities:

Project of modernisation of the social security system: activation component

1. Integration of statistical profiling tools into the CES applicative environment
2. Development of a publically available “control board” for monitoring activation indicators

Performance indicator:

Pilot of statistically assisted profiling processes implemented
Functional instrument for monitoring the activation of individual groups of unemployed persons on regional level

Start of activity implementation:	4Q / 2016	End of activity implementation:	4Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	69.600		
ESF	0	0	69.600
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 63.

Area:
Labour market and employment
Owner: Ministry of Labour and Pension System Co-owner(s): Croatian Employment Service, Croatian Pension Insurance Institute, Financial Agency, Ministry of Science, Education and Sport, ASHE

Project title and key activities:

Portal for the enhancement of tools for further development of the Croatian Qualification Framework (CQF)

1. Website maintenance (2015 – 2017)
2. Upgrade and further development of the portal (2016 – 2017)

Performance indicator:

New services/contents of the CQF Portal developed

Start of activity implementation:	4Q / 2014	End of activity implementation:	4Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	161.299		
State Budget co-financing	659		
World Bank	0		
ESF	3.733	0	165.692
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 64.

Area:
Labour market and employment
Owner: Ministry of Labour and Pension System Co-owner(s): Croatian Employment Service, Croatian Pension Insurance Institute, Ministry of Science, Education and Sport, Ministry of Finance, Ministry of Demography, Family, Youth and Social Policy, Ministry of Public Administration

Project title and key activities:

Human Resources Register

1. Development of the architecture of a system connecting at least 6 basic registries (CES; CPII; MSES; MoF; MSPY; MPA)
2. Development of a programme/platform based on the architecture of the system
3. Data collection and quality assurance

Performance indicator:

Human Resources Register developed

Start of activity implementation:	4Q / 2015	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	26.667		
State Budget co-financing	18.000		
World Bank	0		
ESF	102.000	0	146.667
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 65.

Area:
Rule of law and security
Owner: Ministry of Regional Development and EU Funds
Co-owner(s):

Project title and key activities:

Tailored ICT solution for the management of ESI Funds 2014 - 2020

Component 1 – Software Engineering, Product Development and Delivery Management, and Ongoing Support

- design of adapted ICT solutions;
- development of adapted ICT solutions;
- launch of adapted ICT solutions;
- management, maintenance and support of ICT solutions used in production.

Component 2 – Maintenance of SF MIS 2007-2013 and Interim ICT Solution 2014 - 2020.

- maintenance and upgrade of existing applications

Component 3 – IT Audit and Software Review

- verification and testing of the alignment of defined procedures, services and ICT solutions with applicable regulatory and contractual provisions, standards or specifications;
- assessment of software projects.

Performance indicator:

information system for the management of European Structural and Investment Funds in the period 2014 – 2020 implemented

Start of activity implementation:	2Q / 2016	End of activity implementation:	3Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	127.017		
World Bank	0		
ESF	0	0	846.780
ERDF	719.763		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 66.

Area:
Rule of law and security
Owner: Croatian Meteorological and Hydrological Service
Co-owner(s): Ministry of Environment and Nature Protection

Project title and key activities:

Modernisation of Meteorological Observer Network

At the beginning of 2018, it is expected that the National Strategy for Adaptation to Climate Change will have been developed, including the Action Plan for the integration of adaptation to climate change in sectorial strategies. Until the National Strategy for Adaptation to Climate Change is adopted, the 6th National Communication on Climate Change to the UNFCCC (accepted by the Croatian Government in 2014) will be used as the strategic framework for said areas or the type of activities key to resilience to climate change and adaptation to it. The objective is to modernise the meteorological network to ensure 100% coverage of the Croatian territory by regular climate change monitoring and evaluation of CC impacts (monitoring of the atmospheric, oceanic and terrestrial essential climate variables according to the recommendations of the World Meteorological Organisation and the UN Framework Convention on Climate Change). The aim of this is to enhance of the quality and availability of data for the purposes of monitoring the climate, data collection, modelling and interconnection of observation stations, analyses and forecasting of climate-related information, including early warning systems. The above will enable better understanding of climate change and thus help formulate appropriate policies and measures. The project is implemented by the State Hydrometeorological Service as the central state authority competent for the provision of meteorological (including climatic) and hydrological data and services. The project is financed from EU funds under the Operational Programme Competitiveness and Cohesion (OPCC), and the Ministry of Environment and Nature Protection (MENP), as level 1 intermediary body (IB1) is sectorially competent for the implementation of the project.

Performance indicator:

The number of meteorological stations with available real-time data i.e. completely automated surface weather stations (land-based and sea-based) and high-altitude weather stations, including weather radars. It is planned to establish a total of 450 weather stations.

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2021
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0	0	9.945.120
State Budget - other sources	3.267.920		

	2014. - 2019.	2020.	Total
ESF	0		
ERDF	6.677.200		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 67.

Area:
Rule of law and security
Owner: Croatian Meteorological and Hydrological Service
Co-owner(s): Institute for Medical Research and Occupational Health

Project title and key activities:

Project of expansion and modernisation of the national network for permanent air quality monitoring

The aim of the Project of expansion and modernisation of the national network for permanent air quality monitoring is the enhancement of the system of air quality management and monitoring, in order to achieve efficient control and management of air quality in urban areas, zones and agglomerations. Project activities are divided into the following components: modernisation of air quality measurement stations, procurement of laboratory equipment for the analysis of the chemical composition of atmosphere, aerosols and precipitation, procurement of equipment for traceability and measurement quality assurance, upgrade of computer infrastructure. There are two main objectives of the project: equipment of the SHMS and IMROH, and capacity building in both institutions for efficient enhancement of air quality control in urban environments, zones and agglomerations, in line with the latest findings and best practices. The intention is to provide support to the implementation of the legislative framework in the field of air quality and environmental protection, including the development of sustainable integrated strategies and projects which create preconditions for adequate assessment, planning and implementation of appropriate measures in urban areas.

Performance indicator:

1. Air quality measurement stations modernised
2. Air quality modelling system established
3. Laboratory equipment for the analysis of the chemical composition of atmosphere, aerosols and precipitation procured
4. Equipment for traceability and measurement quality assurance procured
5. Computer infrastructure upgraded

Start of activity implementation:	2Q / 2017	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0	0	5.567.741
State Budget - other sources	2.073.874		
ESF	0		

	2014. - 2019.	2020.	Total
ERDF	3.493.867		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 68.

Area:
Rule of law and security
Owner: Croatian Meteorological and Hydrological Service
Co-owner(s): Croatian Waters

Project title and key activities:

Modernisation of hydrological measurement network

The specific objective “Enhancement of the national disaster management systems” of the Operational Programme “Competitiveness and Cohesion 2014-2020” (Priority Axis – Climate Change and Risk Management) is connected to modernisation and finalisation of the system for monitoring and forecasting water status, i.e. enhancement of the quality and availability of hydrological data and adequate infrastructure, which will enable better understanding of the water status and thus help shape the appropriate climate change policy and adaptation measures. Activities under this specific objective will ensure 100% coverage of the Croatian territory by regular water status monitoring. Water status management measures (classified in categories specified by the State Plan for Flood Control):

Planning measures:

- Improvement of the flood forecasting and early warning and alert systems, including improvement of the system for hydrologic data collection and analysis;
- Improvement of the system for mathematical modelling simulation of flood hazards, including development of necessary data and preparation of more precise flood hazard maps, including simulations of breaches to flood protection systems
- Improvement of the system for flood risk management planning, including collection of detailed data on risk receptors and preparation of more precise flood risk maps and development of plans and programmes of implementation of flood risk management measures based on economically prioritised measures

Preventive and preparatory measures

- Improvement of the system for monitoring of flood protection infrastructure, including investigations of safety and stability and implementation of a technical monitoring system,
- Improvement of the system for real time monitoring and analysis of flood events by satellite imagery and mathematical modelling for the needs of the operative flood defence.

Performance indicator:

Number of hydrological stations with available real-time data. It is planned to modernise 200 hydrological stations measuring the status of surface water, and 150 stations measuring the status of ground water.

Start of activity implementation:	1Q / 2018	End of activity implementation:	4Q / 2021
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	0	2.294.667

	2014. - 2019.	2020.	Total
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	600.000		
ESF	0		
ERDF	1.694.667		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 69.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s):

Project title and key activities:

Maintenance of the national environmental protection information system

Performance indicator:

Central alphanumeric and spatial database for each component of CEIS established
 WEB GIS browser for each component of CEIS established
 Reporting Forms Application for each component of CEIS established
 Data interchange services for components and thematic layers which form part of obligations under the Act on National Spatial Data Infrastructure (NSDI) established

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	458.867		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	458.867
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 70.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s): Institute of Oceanography and Fisheries

Project title and key activities:

Establishment of the informational Sea Reference Centre (Institute of Oceanography and Fisheries - IOF)

Performance indicator:

Central alphanumeric and spatial database defined by the Programme for NRC Sea established
 WEB GIS browser according to the Programme for NRC Sea established
 Reporting Forms Application according to the Programme for NRC Sea established

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	80.000		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	80.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 71.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s): Ministry of Environment and Nature Protection, Environmental Protection and Energy Efficiency Fund

Project title and key activities:

Component 1/7.3.1- 7.3.2 Upgrade and connection of the central master data management system (CMDMS) with registers and databases of CEIS, MENP and EPEEF, and other official registers

Activity 1: Establishment of the central master data register

Activity 2: Establishment of the Master Data Register

Performance indicator:

- Link to the Register of Legal Persons (OIB) of the Ministry of Finance established, minimum of 10 services
- Waste Catalogue service established (MENP)
- Link to the Crafts and Trades Register (Ministry of Trade and Entrepreneurship), minimum of 5 services
- Service of the REGVOC Register (MENP) established
- Service and GIS browser of the Register of Pollution Localities - EPA/EPEEF
- EMAS Register established
- NCEA Register established
- CAS Registry established
- Service for R/D codes established
- Link to the registers of the Croatian Waters established
- Link to the following services established: CRSD and Address Data Model (State Geodetic Directorate) (2 services)
- Link to the registers of the Ministry of Agriculture/implementing agencies established (2 services)

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	342.679	0	342.679
ESF	0		
ERDF	0		

	2014. - 2019.	2020.	Total
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 72.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s):

Project title and key activities:

Comp. 1/7.3.4 Maintenance of the WEB GIS Portal of Environmental Data

Activity 1: Establishment of a central spatial data system for all the thematic units of environmental components and pressures

Activity 2: Establishment of a metadata system for environmental data search

Activity 3: Establishment of a system for the spatial search of environmental data

Activity 4: Establishment of the CEIS Atlas

Performance indicator:

- System in place: Metadata portal (list of all environmental data and competent institutions) Web GIS portal
- spatial browsers for 40 thematic units established

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	123.817		
ESF	0	0	123.817
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 73.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s):

Project title and key activities:

CORINE Project

Activity 1: Continued monitoring of the CORINE programme

Performance indicator:

- Established: 5 CORINE databases for reference
- Web GIS system for browsing 5 CORINE databases

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	66.667		
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	230.333		
ESF	0	0	
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		
			297.000

Project No.: 74.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s):

Project title and key activities:

Waste Management Information System (WMIS)

ACT 1 Establishment of the E-ONTO system

ACT 2 Establishment of the Central Landfill Data Management System

ACT 3 Upgrade of the existing waste management system

Performance indicator:

- Coordinates base for the base of object locations with waste management licenses (minimum of 100 objects) established
- WEB GIS browser with a minimum of 5 types of questions established
- Licensing system under the new Waste Act established
- Waste Prevention Portal established
- system for the electronic register of waste generation and flow established (E-ONTO)
- Portal of the Waste Management Activities Register with a minimum of 4 applications and a total of 5 types of search:
 - i. application for certified laboratories,
 - ii. application for the work of the special waste category council,
 - iii. application for cross-border waste traffic,
 - iv. application for the work of the special waste category management register.
- Special waste categories system with 2 databases and a minimum of 5 search types established:
 - v. Database/Register of fee payers for special waste categories management
 - vi. Database for registration of collected/processed waste amounts
- Waste Flow Monitoring System with a minimum of 5 search types established

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	200.000		433.150
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	233.150	0	
ESF	0		
ERDF	0		

	2014. - 2019.	2020.	Total
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 75.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s):

Project title and key activities:

TF Twinning Project: Improvement of Croatian Environment Pollutant Register (Croatian EPR) and its Integration into the Croatian Environmental Information System (CEIS) (CRO EPR)

1. Improvement of CRO EPR to fulfil reporting requirements towards international commitments, primarily towards the EU (E-PRTR, IED, ETS Directive, and GHG Monitoring Mechanism Decision), and the UN (LRTAP, UNFCCC, PRTR)
2. Improvement of the Croatian National Portal of Environmental Pollution Register (CNPEPR) including the GIS component, through the development of the web portal for the Croatian EPR system in order to meet the requirements of the PRTR in the field of data quality and availability of data to the public
3. Development of a manual for air emissions calculation for the national E-PRTR
4. Recommendations on E-PRTR reporting based on results of the pilot testing of data
5. Strengthening of the capacities of the CEA and other national authorities with the purpose to improve data collection, validation and reporting

Performance indicator:

1. System analyses conducted and reports with recommendations for improvements produced; functional and technical specifications for the establishment of a web based application for air emissions calculation (for 2 target groups of users) prepared; application developed and fully functional.
2. Analyses of the CEIS system conducted and reports with recommendations for improvements and for the development of a web portal including the GIS component and of the Croatian EPR portal in line with the requirements of the PRTR produced; analysis and report on system security with recommendations for possible improvements produced; recommendations and technical specifications for the CRO EPR portal including GIS produced in line with the requirements of the PRTR on data accessibility; web portal designed, developed and functional on the CEA website; functional and technical specifications for the development of the Croatian EPR Atlas (web application) developed from spatial GIS components prepared; Atlas developed and fully functional
3. Manual developed and fully functional
4. Pilot data successfully tested and accepted
5. Training needs analysis for CEA staff and other stakeholders conducted, and TNA report produced; training and workshop materials prepared; training delivered; “on the spot” visits conducted; Trainings of Trainers delivered; a study visit to relevant MS institutions conducted

Start of activity implementation:	1Q / 2016	End of activity implementation:	3Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	0	899.875

	2014. - 2019.	2020.	Total
State Budget co-financing	44.992		
World Bank	0		
State Budget - other sources	854.883		
ESF	0		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 76.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s):

Project title and key activities:

TF Twinning Project: Chemicals and hazardous substances monitoring improvement and integration of SEVESO database into CEIS (Croatian Environment Information System) as the unique Central SEVESO Information System

*the project was approved by the EC (OIS accepted) but tender documentation (PF) is not finished yet, so minor amendments related to activities and indicators are possible. Indicators and activities in this project phase are not completely and finally defined

Performance indicator:

Pursuant to Article 7, para 2 of the Operating Agreement defining the distribution of duties and responsibilities between the Programme Authorising Officer (PAO) and the Senior Programme Officer (SPO) in the implementation of the IPA programme/Comp. 1 and transition instrument (Cl.: 910-01/08-01/467, Reg.no.: 358-01-01-14-314) signed by the CFCA, the CEA and the National Authorising Officer in October 2014, “the Senior Programme Officer is obligated to ensure confidentiality of all parts of tender and grant application documents and twinning/twinning light Project Fiches prepared by the beneficiary institution.”

Start of activity implementation:	3Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	44.779		
World Bank	0		
State Budget - other sources	769.408		
ESF	0	0	
ERDF	0		
Other EU funds	85.489		
National financing (non-budgetary funds)	0		
			899.675

Project No.: 77.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s):

Project title and key activities:

Development and upgrade of the Air Quality Information System (AQIS)

Act1 – upgrade of the air quality system in Croatia with modules for e-Reporting in accordance with Directives 2004/107/EC and 2008/50/EC, and Decision 2011/850/EU

Act2 – upgrade of the system of fuel quality at gas stations and terminals

Act3 – upgrade of the system of pollutant emissions from immovable sources

Act4 – upgrade, enhancement and merger of the system of Volatile Organic Compounds in Paints and Varnishes with the system of Volatile Organic Compounds Emissions

Performance indicator:

- Upgrade of the Air Quality Information System with a minimum of 20 new functionalities defined by new regulations
- eReporting system
- WEB AIR Portal
- Web GIS browser with a minimum of 5 search types

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	66.667		
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	98.283		
ESF	0	0	
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		
			164.950

Project No.: 78.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s):

Project title and key activities:

Development and upgrade of the Climate Change Information System (CCIS)

Act1 – establishment of an Integrated IT Platform for the Greenhouse Gas Emissions Trading System (Croatian: IIPETS)

Performance indicator:

- Climate Change Information System upgraded with at least 30 newly defined functionalities
- eReporting system established
- Web GIS browser established

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	225.892		
ESF	0	0	
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		
			225.892

Project No.: 79.

Area:
Rule of law and security
Owner: Croatian Environment and Nature Agency
Co-owner(s):

Project title and key activities:

Development of the information system for sectorial pressures on environment (Chemicals, Disasters, Environmental Pollution Register)

Act1 – Upgrade of the EPR system according to the new ordinance

Act2 – Upgrade of the system Register of Facilities Containing Hazardous Substances / Reported Disasters Register

Act3 – Upgrade and enhancement of the system of the Register of Operating Permits and Decisions on Consolidated Environmental Protection Conditions

Performance indicator:

- Upgrade of the information system for sectorial pressures
- eReporting system established
- Web GIS browser established

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	66.667		
State Budget co-financing	0		
World Bank	0		
State Budget - other sources	66.317		
ESF	0	0	132.983
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 80.

Area:
Healthcare sector
Owner: Ministry of Health
Co-owner(s): Croatian Health Insurance Institute

Project title and key activities:

Establishment of the Central eHealth Authority (CeHA)

1. Analysis of the current state and needs of the eHealth system
2. Elaboration of the business plan (including personnel and financial plans)
3. Elaboration of business processes
4. Development of ordinances and internal regulations
5. Establishment of the organisation
6. eLearning programme for civil servants and users
7. Awareness raising and training for civil servants
8. Raising citizens' awareness

Performance indicator:

implementing authority for eHealth established

Start of activity implementation:	1Q / 2018	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	464.941		
World Bank	0		
ESF	2.634.667	0	3.099.608
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 81.

Area:
Healthcare sector
Owner: Ministry of Health
Co-owner(s): Croatian Health Insurance Institute

Project title and key activities:

Application of standardisation and certification procedure for eHealth

1. Definition and development/assumption of standards from the areas of eHealth and data interchange
2. Establishment of the certification process
3. eLearning programme for civil servants and users
4. Awareness raising and training for civil servants
5. Raising citizens' awareness

Performance indicator:

Certification process prepared; certification underway

Start of activity implementation:	2Q / 2018	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	47.059		
World Bank	0		
ESF	0	0	313.725
ERDF	266.667		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 82.

Area:
Healthcare sector
Owner: Croatian Health Insurance Institute
Co-owner(s): Ministry of Health

Project title and key activities:

eCHII – Development of the integrated information system of the Croatian Health Insurance Institute

1. Development of the system:
 - a. Modernisation of the central claims management application
 - b. Development of the Enterprise Resource Planning (ERP) system and interconnection of all the ERP systems of hospitals
 - c. Establishment of the financial control mechanism
 - d. Human and material resources management
 - e. Development of the business process automation system
 - f. Development of an advanced Business Intelligence (BI) system
 - g. Introduction of the system of Electronic Data Interchange with the providers of health services via web technologies
 - h. Development of the Document Management System (DMS)/ Records Management System (RMS)
 - i. Development of the Facility Management (FM) system
2. Verification of specifications by running a pilot on a limited set of processes
3. System verification and validation
4. Establishment of the eCHII system
5. eLearning programme for civil servants and users
6. Awareness raising and training for civil servants
7. Raising citizens' awareness

Performance indicator:

eCHII information system established

Start of activity implementation:	3Q / 2017	End of activity implementation:	2Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	15.294.118
ERDF	13.000.000		
Other EU funds	0		
National financing (non-budgetary funds)	2.294.118		

Project No.: 83.

Area:
Healthcare sector
Owner: Croatian Health Insurance Institute
Co-owner(s): Croatian Agency for Medicinal Products and Medical Devices; Ministry of Health

Project title and key activities:

eMedication - integrated information system for professional and economical medication management

1. Elaboration of the concept and specifications of the eMedication system
2. Procurement of an integrated information system for professional and economical medication management
3. Verification of specifications by running a pilot on a limited set of processes
4. System verification and validation
5. Establishment of the eMedication system
6. eLearning programme for civil servants and users
7. Awareness raising and training for civil servants
8. Raising citizens' awareness

Performance indicator:

1. Development and integration of the new parts of the eMedication system

Start of activity implementation:	3Q / 2017	End of activity implementation:	3Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	2.243.137
ERDF	1.906.667		
Other EU funds	0		
National financing (non-budgetary funds)	336.471		

Project No.: 84.

Area:
Healthcare sector
Owner: Croatian Health Insurance Institute
Co-owner(s): Ministry of Health

Project title and key activities:

Introduction and upgrade of the hospital payment system and performance management (HR DRGs)

1. Elaboration of the concept and specifications of the eDRG system of payment for hospital services rendered
2. Procurement of an integrated information system
3. Verification of specifications by running a pilot on a limited set of processes
4. System verification and validation
5. Establishment of the eDRG system
6. eLearning programme for civil servants and users
7. Awareness raising and training for civil servants
8. Raising citizens' awareness

Performance indicator:

Development of the HR-DRG system

Start of activity implementation:	1Q / 2018	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	1.813.333
ERDF	1.541.333		
Other EU funds	0		
National financing (non-budgetary funds)	272.000		

Project No.: 85.

Area:
Healthcare sector
Owner: Ministry of Health
Co-owner(s): Croatian Health Insurance Institute

Project title and key activities:

eGuidelines: healthcare guidelines information system with integration into other eHealth systems

1. Development of a template for the development of healthcare guidelines, with mandatory instructions for algorithm development
2. Development of guidelines using the template, including an alternative “recognition” of relevant foreign guidelines; implies periodical refinement of guidelines
3. Interactive online overview of guidelines
4. Guideline controls and workflows
5. eLearning programme for civil servants and users
6. Awareness raising and training for civil servants
7. Raising citizens’ awareness

Performance indicator:

1. Number of medical staff with access to the eGuidelines portal = 30,000
2. Evidence-based decision making = 25%

Start of activity implementation:	2Q / 2018	End of activity implementation:	1Q / 2021
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	209.647		
World Bank	0		
ESF	0	0	1.397.647
ERDF	1.188.000		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 86.

Area:
Healthcare sector
Owner: Ministry of Health
Co-owner(s): Croatian Health Insurance Institute

Project title and key activities:

eHospital – Establishment of standard, integrated and 360° interoperable information systems in Croatian public hospitals

1. Elaboration of the concept and specifications of the eHospital system
2. Procurement of the information system for support to hospital work
3. Verification of specifications by running a pilot on a limited set of processes
4. System verification and validation
5. Establishment of the eHospital system
6. eLearning programme for civil servants and users
7. Awareness raising and training for civil servants
8. Raising citizens' awareness

Performance indicator:

1. Development of up to 3 standardised platform solutions for support to hospital processes
2. Establishment of the BIS/ERP system in hospitals without an integrated system - 15
3. Migration of the BIS/ERP system in hospitals without an integrated system - 25

Start of activity implementation:	2Q / 2018	End of activity implementation:	1Q / 2021
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	60.000		
State Budget co-financing	1.860.000		
World Bank	0		
ESF	0	0	12.460.000
ERDF	10.540.000		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 87.

Area:
Healthcare sector
Owner: Croatian Institute of Telemedicine (CIT)
Co-owner(s): Ministry of Health, Croatian Academic and Research Network - CARNet

Project title and key activities:

HealthNet – interconnection of healthcare institutions through VPN

1. Procurement of links for connecting healthcare institutions to eHealthNet

Performance indicator:

260 locations of healthcare institutions connected to HealthNet

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	2.893.333		2.893.333
State Budget co-financing	0		
World Bank	0		
ESF	0	0	
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 88.

Area:
Healthcare sector
Owner: Croatian Institute of Telemedicine (CIT)
Co-owner(s):

Project title and key activities:

Extension of the lifelong learning programme for healthcare workers

Performance indicator:

40 healthcare centres included in the lifelong learning programme for healthcare workers

Start of activity implementation:	1Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	293.333		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	293.333
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 89.

Area:
Education
Owner: Croatian Academic and Research Network - CARNet
Co-owner(s): Education and Teacher Training Agency, Agency for Vocational Education and Training and Adult Education, Faculty of Organization and Informatics

Project title and key activities:

eSchools Pilot Project

1. Development of adequate ICT infrastructure in schools involved in the project
2. Improvement of existing and establishment of new e-services for the business and teaching processes of schools
3. Development of the system of digitally mature schools
4. Development and application of ICT and DOS in the education process
5. Establishment and development of the community of practitioners in schools involved in the project
6. Improved digital competence of users in schools involved in the project
7. eLearning programme for civil servants and users
8. Awareness raising and training for civil servants
9. Raising citizens' awareness

Performance indicator:

140 schools in Croatia equipped with advanced ICT equipment
 920 teachers use procured ICT equipment for teaching
 6000 pupils use procured ICT equipment to learn and participate in class
 2500 educational employees participated in professional trainings
 16 digital educational content for subjects in selected grades developed
 140 schools which received support for the improvement of digital maturity

Start of activity implementation:	1Q / 2015	End of activity implementation:	1Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	327.320		
State Budget co-financing	5.997.267		
World Bank	0		
ESF	8.897.044	0	40.881.934
ERDF	25.660.303		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 90.

Area:
Science and higher education
Owner: University Computing Centre
Co-owner(s): Josip Juraj Strossmayer University of Osijek, University of Rijeka, University of Split, University of Zagreb, Ruđer Bošković Institute, Croatian Academic and Research Network - CARNet

Project title and key activities:

CRO-ZOO Croatian Scientific and Educational Cloud

Development of a computer and data cloud which will be the basic component of the national research and innovation e-infrastructure, and encompasses the establishment of:

1. Seat of HR-ZOO;
2. Infrastructure for High Performance Computing – HPC resources;
3. Infrastructure for Cloud Computing – Cloud resources;
4. Storage infrastructure for the storage of permanent data;
5. Specific scientific programming support;
6. Team of experts specialising in infrastructure management and active user support;
7. eLearning programme for civil servants and users
8. Awareness raising and training for civil servants
9. Raising citizens' awareness

Performance indicator:

6 seats of HR-ZOO established; storage capacity of HR-ZOO 7 Petabyte (PB) by 2023; computer resource capacity of HR-ZOO 25,000 processor cores by 2023

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	3.915.768		
World Bank	1.008.977		
ESF	0	0	27.114.097
ERDF	22.189.352		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 91.

Area:
Education
Owner: Ministry of Science and Education
Co-owner(s): University Computing Centre, Ministry of Labour and Pension System

Project title and key activities:

Croatian Qualifications Framework Register

1. Establishment of the information system of the Croatian Qualifications Framework Register
2. Web-based applications for the submission of applications for the entry of occupational standards, qualification standards, units of learning outcomes, programmes for the acquisition of qualifications, programmes for the acquisition and validation of units of learning outcomes, and programmes for the validation of units of learning outcomes into the Register
3. Enabling access to public data in the CQF Register via the CQF Public Web Register
4. Development and delivery of the eLearning programme for civil servants and users
5. Awareness raising and training for civil servants
6. Raising citizens' awareness
7. Development of a module for interconnection with the portals Learning Opportunities and Qualifications in Europe and ESCO, and publication of data from the CQF Register on these portals

Performance indicator:

1. Web application for the submission of 7 types of applications for entry in the CQF Register developed
2. Desktop applications for the administrators of formal validation procedure in the Ministry of Science and Education and the Ministry of Labour and Pension System developed
3. Web-based application for professional validation of applications for chairpersons and members of Sector Councils developed
4. Web-based application for browsing publically available data on the current procedures of validating applications for entry in the Register and for browsing data on standards and programmes entered in the CROQF Register developed
5. CQF Register established, and data on standards and programmes entered in the Register available via the CQF Public Web Register
6. Module for interconnection with the portals Learning Opportunities and Qualifications in Europe and ESCO developed

Start of activity implementation:	2Q / 2014	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	158.667		508.976
State Budget co-financing	51.872	0	
World Bank	0		

	2014. - 2019.	2020.	Total
ESF	198.333		
ERDF	0		
Other EU funds	100.104		
National financing (non-budgetary funds)	0		

Project No.: 92.

Area:
Welfare services
Owner: Ministry of Demography, Family, Youth and Social Policy
Co-owner(s): Ministry of Public Administration, state administration offices

Project title and key activities:

Modernisation of the social security system – thematic area: Single Benefits Centre - MISOSS (Management Information System One Stop Shop) application

Objective: establishment of the SBC as the single administrative point for the provision of services to citizens in the area of exercising rights to different benefits which include a social component.

The envisaged application will manage unified electronic processes of receipt, administration and issuance of decisions as well as provision of benefits for transfer to the SBC.

The MISSOS, as a system providing IT support to business processes from the scope of benefits above, includes on the level of functional specifications:

1. Contains all functional characteristics of existing administration systems which will be part of the SBC:

1. 1 Guaranteed minimum benefit – transfer to SBC envisaged for March 2016
1. 2 Maternity and paternity benefits – transfer to SBC envisaged for June 2016
1. 3. Unemployment benefits - transfer to SBC envisaged for October 2016
1. 4 Child benefits - transfer to SBC envisaged for March 2017

2. Enables adaptation of the functionalities of the application to the amendments of legislative bases for the administration of said benefits

3. Enables data interconnection and interchange with relevant systems and their databases on the beneficiaries of rights/services and their family members

4. Ensures effectiveness through: Document Management System; Applicative Records Management/RM Office; Financial Aid Calculation; Digital Signatures to Documents; Modelling/Simulation, etc.

Performance indicator:

1. GMB programme transferred to SBC, which administers them as well
2. Child benefits programme transferred to SBC, which administers them as well
3. Maternity and paternity benefits/newborn child assistance for uninsured persons transferred to SBC, which administers them as well
4. Unemployment benefits programme transferred to SBC, which administers them as well

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0	0	2.411.711
State Budget co-financing	0		

	2014. - 2019.	2020.	Total
World Bank	2.411.711		
ESF	0		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 93.

Area:
Welfare services
Owner: Ministry of Demography, Family, Youth and Social Policy Co-owner(s): Ministry of Labour and Pension System, Institute for Expert Evaluation, Professional Rehabilitation and Employment of Persons with Disabilities

Project title and key activities:

Modernisation of the social security system - thematic area: Single Expert Evaluation Authority – application Integrated Information System (IIS)

The application of the Integrated Information System (IIS) of the Institute for Expert Evaluation, Professional Rehabilitation and Employment of Persons with Disabilities (IEEPREPD) which will support all three groups of the key business processes of the Institute (expert evaluation of persons with disabilities, professional rehabilitation, employment of persons with disabilities) for the purpose of increasing performance efficiency through automation of business processes; minimisation of paperwork; automation of data processing related to procedures; control automation and generation of operational and statistical reports; interconnection of all the parts of the system of the Institute; interconnection and interchange of necessary documents and data between the Institute and other institutions; higher level of transparency and accessibility of the Institute's services to end-users. Expected characteristics of the IIS:

1. Module with record management functionalities – advanced DMS and advanced functionalities for business process management, which, in combination with digital signature, will enable automated business processes
2. Connection of the functionalities of the DMS module to all relevant databases, business rules and functionalities necessary for the functioning of key business processes (specific modules for support to individual business processes: module for support to expert evaluation procedures, module for support to medical evaluation review procedures; module for processing applications for the payment of incentives; module for the control of quotas), as well as optimal connection with existing applications of the Institute
3. Openness for frequent organisational changes, and maximum flexibility for process changes and management of the rights of access to documents and data of the Institute
4. Openness towards other institutions and users of the Institute's services through appropriate document and data interchange interfaces
5. eLearning programme for civil servants and users
6. Awareness raising and training for civil servants
7. Raising citizens' awareness

Performance indicator:

SEEA functions independently, including: independent IT system with interfaces towards the SBC and other bodies

Start of activity implementation:	3Q / 2017	End of activity implementation:	3Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	1.882.356		
ESF	0	0	1.882.356
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 94.

Area:
Welfare services
Owner: Ministry of Demography, Family, Youth and Social Policy
Co-owner(s): Ministry of Public Administration, Information System and Information Technologies Support Agency

Project title and key activities:

eOverview of Citizens' Socioeconomic Status

Objective: establishment of a new e-service within the eCitizens service, which will enable the issuance of a uniform document which gives an overview of the socioeconomic status of citizens. The document uses data from existing registers and records, systematises them in a clear manner and is issued as a PDF form solely to the person to whom the data pertain and upon the request of that person. Citizens are given the possibility to access the eCitizens system and request the document, thus avoiding the need to engage public authorities and to reduce bureaucracy and administrative pressure on them.

Categories and scope of data which will be offered;

1. "WELFARE BENEFIT" (Information if a citizen receives guaranteed minimum benefit, social support allowance or disability allowance (as beneficiary of member of household) or some other right according to regulations governing social welfare)
2. RECEIPTS (Information on all receipts in current and previous year, and (3,6,12) monthly average with an overview of individual items)
3. FINANCIAL ASSETS (Bank account (bank name, account number, account type, indication of account blockage); Securities – ISIN amount, ownership ratio, latest market value, nominal value of security types, title of the issuer; Shares (par value and percentages)
4. REAL PROPERTY (Information on ownership; Information on real property alienation through information on real property transfer tax in the previous 6 to 24 months; Information if the real property one owns/co-owns is being sold/in bankruptcy procedure)
5. MOVABLE PROPERTY (movable property owned (vehicles, watercraft, airplanes) – make, year of production, date of acquisition, date of cancelling registration; information if the movable property one owns/co-owns is being sold/in bankruptcy procedure)
6. EMPLOYMENT STATUS (Information on the latest recorded status in CES – unemployment)

Data sources: SocSkrb system, EDIP system, Single Register of Accounts (SRA), Central Depository and Clearing Company, Commercial Court / PIN (OIB) system, Joint Information System of Land Registers and Cadastre (JIS), Register of Immovable and Movable Property Being Sold in Bankruptcy Procedure, MoI, Ministry of Maritime Affairs, Transport and Infrastructure, Civil Aviation Agency, Croatian Employment Service

Activities: 1. Definition of data sets; 2. definition of data sources and establishment of data interchange; 3. Establishment of the e-service; 4. Integration in the NIAS system; 5. Raising citizens' awareness

Performance indicator:

1. e-service developed

Start of activity implementation:	4Q / 2017	End of activity implementation:	1Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	0
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 95.

Area:
Rule of law and security
Owner: Ministry of Justice
Co-owner(s): State Attorney's Office of the Republic of Croatia

Project title and key activities:

Strengthening of the capacity and efficiency of the(SAORC)/USKOK

1. The CTS application will be upgraded with the document management system and BI, and the war crimes base will be upgraded.
2. A system of data interconnection and interchange with other state institutions will be built.
3. A knowledge base will be developed, and support for further strengthening of the analytical competencies of the SAORC/USKOK staff provided.
4. Through the component of equipment procurement, necessary equipment (office IT equipment, video conferencing equipment, servers and licenses) for the daily work of institutions will be procured.

Performance indicator:

CTS system upgraded and connected to other state institutions
Computer equipment of SAORC/USKOK renewed

Start of activity implementation:	4Q / 2016	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	227.275		
World Bank	0		
ESF	0	0	1.770.653
ERDF	0		
Other EU funds	1.543.378		
National financing (non-budgetary funds)	0		

Project No.: 96.

Area:
Rule of law and security Owner: Ministry of Justice Co-owner(s): courts

Project title and key activities:

Further improvement of court cases management

Through the component of equipment procurement, basic computer equipment for offices and server equipment and licenses will be procured for the needs of the end-users (courts) of the eFiling (eSpis) system.

Performance indicator:

Computer equipment and licences installed and used for the purposes of eFiling.

Start of activity implementation:	4Q / 2016	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	448.925		
World Bank	0		
ESF	0	0	2.992.835
ERDF	0		
Other EU funds	2.543.910		
National financing (non-budgetary funds)	0		

Project No.: 97.

Area:
Rule of law and security
Owner: Ministry of Justice
Co-owner(s): correctional facilities

Project title and key activities:

Support to the Croatian prison system

1. Development and installation of a unique information system for the needs of the prison administration of the Ministry of Justice

Performance indicator:

Unique prison applicative system in production and connected to other state institutions

Start of activity implementation:	4Q / 2016	End of activity implementation:	3Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	51.765		
World Bank	0		
ESF	0	0	517.645
ERDF	0		
Other EU funds	465.880		
National financing (non-budgetary funds)	0		

Project No.: 98.

Area:
Rule of law and security
Owner: Ministry of Justice, State Geodetic Directorate
Co-owner(s): Zagreb City Cadastre Office

Project title and key activities:

Joint Information System of Land Registries and Cadastre (JIS)

1. Expansion of JIS to all land registry departments (LRDs) and cadastre offices (COs) in Croatia
2. Upgrade of JIS with additional functionalities

Performance indicator:

1. JIS introduced in all land registry departments and cadastre offices in Croatia
2. Production of all the contracted additional JIS functionalities

Start of activity implementation:	1Q / 2007	End of activity implementation:	1Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	6.825.440		
ESF	0	0	6.825.440
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 99.

Area:
Rule of law and security
Owners: Ministry of Justice
Co-owner(s): State Geodetic Directorate

Project title and key activities:

Spatial Data Management

1. Analysis of the needs and business models of all interested stakeholders (SABs and business users) related to JIS land data
2. Adaptation of regulations
3. Preparation of the specifications of different JIS interfaces with required data sets
4. Development and implementation of JIS programme modules
5. Implementation of the register of expropriated real property
6. Awareness raising and training for civil servants
7. Raising citizens' awareness

Performance indicator:

1. Catalogue of data and external users of land data
2. Normative framework adjusted
3. Specifications defined
4. Programming solutions released for production
5. Register of expropriated real property implemented
6. Civil servants administering land data trained
7. Public awareness campaign conducted

Start of activity implementation:	1Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	438.518		
World Bank	0		
ESF	0	0	2.923.451
ERDF	2.484.933		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 100.

Area:
Rule of law and security
Owner: Ministry of Justice
Co-owner(s):

Project title and key activities:

eCourtRegister (phase 1)

1. Interconnection and cross-border cooperation of EU business registers (BRIS)
2. Online registration of establishment (j.d.o.o. and d.o.o.)

Performance indicator:

1. Court Register interconnected with the central BRIS platform
2. Online registration of j.d.o.o. and d.o.o. enabled

Start of activity implementation:	3Q / 2016	End of activity implementation:	3Q / 2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	46.660		
World Bank	0		
ESF	0	0	311.067
ERDF	264.407		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 101.

Area:
Rule of law and security
Owner(s): Ministry of Justice
Co-owners: commercial courts

Project title and key activities:

eCourtRegister (phase 2)

1. Technological and functional upgrade of the Court Register
2. Establishment of the Court Register interconnection system

Performance indicator:

1. Provision of new e-services for citizens and businesses enabled (eBusiness)

Start of activity implementation:	3Q / 2017	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	306.667		
State Budget co-financing	213.340		
World Bank	0		
ESF	0	0	1.728.933
ERDF	1.208.927		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 102.

Area:
Rule of law and security
Owner: Ministry of Justice
Co-owner(s): courts

Project title and key activities:

Insolvency Registers Interconnection for Europe

The project is implemented in cooperation with other EU Member States to implement Regulation (EU) 48/2015:

1. National coordination of projects
2. Upgrade of the eFiling (eSpis) system and establishment of the service for the interconnection of the Insolvency Register with the platform e-justice.europa.eu

Performance indicator:

1. Insolvency Register interconnected with the e-Justice platform

Start of activity implementation:	1Q / 2017	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	31.285		
World Bank	0		
ESF	0	0	208.569
ERDF	0		
Other EU funds	177.284		
National financing (non-budgetary funds)	0		

Project No.: 103.

Area:
Rule of law and security
Owner: State Geodetic Directorate
Co-owner(s):

Project title and key activities:

Support to the implementation of the Buildings Cadastre

1. Procurement and implementation of an applicative solution for the information system for Buildings Cadastre maintenance
2. Procurement and installation of a HW/SW platform for the needs of the Buildings Cadastre IT system

Performance indicator:

Buildings Cadastre information system established

Start of activity implementation:	1Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	188.753		
World Bank	0		
ESF	0	361.847	1.600.000
ERDF	1.049.400		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 104.

Area:
Rule of law and security
Owner: State Geodetic Directorate
Co-owner(s):

Project title and key activities:

Establishment of the information system of the single information point and infrastructure cadastre HR-CI

1. Procurement and implementation of the applicative solution
2. Procurement and installation of HW/SW
3. Training of SGD staff on initial entry of data in the single database of the infrastructure cadastre

Performance indicator:

Single information point system and HR-CI established, SGD staff trained

Start of activity implementation:	1Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	275.659		
World Bank	0		
ESF	370.738	282.075	2.140.000
ERDF	1.211.528		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 105.

Area:
Rule of law and security
Owner: State Geodetic Directorate
Co-owner(s):

Project title and key activities:

Development, testing and installation of the geoinformation system of the state border

Development of a data model and implementation of an open web application for managing documents and data on the state border.

Insurance of the proper training of persons who will be responsible for the operation of the system and work with the state border GIS, as well as the necessary technical support.

Performance indicator:

Public administration bodies interconnected in the single system of state border data (MFEA, MoD, MoI, NPRD...)

Start of activity implementation:	1Q / 2018	End of activity implementation:	1Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	9.385		
World Bank	0		
ESF	0	65.436	128.000
ERDF	53.179		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 106.

Area:
Rule of law and security
Owner: State Geodetic Directorate
Co-owner(s):

Project title and key activities:

Improvement, upgrade and maintenance of the CROPOS system

1. Procurement of GNSS reference receivers and antennas (hardware, firmware) supporting both the existing GNSS system (GPS + GLONASS) and Galileo system at 33 locations of CROPOS stations,
2. Replacement and adjustment of new GNSS receivers and antennas to function with the existing infrastructure at all locations (33),
3. Upgrade and harmonization of HW and SW in the control centre with the new GNSS receivers and antennas

Performance indicator:

Upgrade of the CROPOS system for the new European Navigation Satellite System completed

Start of activity implementation:	2Q / 2018	End of activity implementation:	1Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	74.051		
World Bank	0		
ESF	0	556.325	1.050.000
ERDF	419.623		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 107.

Area:
Rule of law and security
Owner: State Geodetic Directorate
Co-owner(s):

Project title and key activities:

Establishment of official topographic-cartographic information system (hardware equipment, upgrade of the basic topographic database and establishment of a cartographic database)

1. Development of data models for scales 1: 25,000 and 1: 100,000
2. Production and installation of the software solutions for the needs of the TCIS and of the GIS application for production of official products
3. Specification and procurement of HW
4. Implementation of topographic and cartographic database models
5. Filling databases with available data

Performance indicator:

Availability to PABs ensured, basic and advanced use of spatial data by citizens and businesses

Start of activity implementation:	2Q / 2018	End of activity implementation:	2Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	33.072		
World Bank	0		
ESF	0	779.523	1.000.000
ERDF	187.406		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 108.

Area:
Rule of law and security
Owner: State Geodetic Directorate
Co-owner(s): selected NSDI subjects (public authorities)

Project title and key activities:

Improving access to public sector spatial data via NSDI Geoportal

The project consists of three components, each of which contributes at its respective level to the ultimate goal - easier access to spatial data.

1) Improvement of the NSDI geoportal (budget)

Development of additional functionalities on the NSDI Geoportal from two different perspectives:

a) User and b) Administrator

a) User:

- possibilities of data transformation additionally improved
- possibility of interoperability with other geoportals using standardised online services
- study-based additional functionalities

b) Administrator:

- Facilitated management of the National Metadata Catalogue
- automated creation of reports improved
- other improvements will be defined over a period of intense use

2) Education of subjects at national, local and regional level (ESF)

3) Meeting the requirements arising from the NSDI Act and Directive 2007/2/EC (INSPIRE) at national/regional/local level (ERDF)

a) Detection of spatial data sources under the competence of public authorities (NSDI subjects) with a special emphasis on regional and local self-government units

b) Alignment with requirements at the level of data

c) Establishment of harmonised online services (viewing and download)

Performance indicator:

number of visits to the national geoportal increased by 15%

number of NSDI subjects actively participating in the establishment of the NSDI increased by 15%

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	66.667	0	200.976
State Budget co-financing	20.146		
World Bank	0		
ESF	80.000		

	2014. - 2019.	2020.	Total
ERDF	34.162		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 109.

Area:
Rule of law and security
Owners: Ministry of Construction and Physical Planning Co-owner: Croatian Institute for Spatial Development

Project title and key activities:

Physical Planning Information System (PPIS) and its modules

1. Development of needs analysis and specification of possible improvements and upgrades of existing applications – PPIS modules and functionalities (eRealEstate, eCatalogue, ePermit, PPIS Locator, Geoportal), including their interconnection with document management systems of cities/towns, counties and the MCPP, where applicable
2. Development of needs analysis and specification of new applications – PPIS modules and functionalities (eInspecton, eArchives of Permits, eEnergy Performance Certificate, eArchives of Plans, register of brownfield sites in Croatia, introduction of advanced online services (WFS and similar), including their interconnection with document management systems of cities/towns, counties and the MCPP, where applicable
3. Interconnection of the PPIS with the eCitizens system
4. Development of tender documentation for tenders involving the development of improvements and upgrades of existing applications – PPIS modules and functionalities and the development of new applications – PPIS modules and functionalities
5. Development and implementation of improvements and upgrades of existing applications – PPIS modules and functionalities, and development of new applications - PPIS modules and functionalities
6. Development and implementation of real estate assessment methodology and system
7. Development of methodology for mass real estate assessment
8. Adjustment of regulations if needed (services of external experts)
9. Upgrade of the document management system
10. Establishment of the single information point information system
11. Procurement of IT equipment – desktop computers, laptops, tablets, GPS devices, smartphones, accompanying peripheral equipment, depending on the manner and location of data entry, including necessary software
12. Awareness raising and training for civil servants and other subjects participating in the business processes under 1. i 2. (design engineers, public administration employees, real estate assessors, authorised certifiers, professional planners etc.)
13. Informing citizens on the possibilities of the PPIS

Performance indicator:

1. Use of eGovernment services by individuals
2. Communication of citizens with state institutions via online applications
3. New e-services in the eCitizens system
4. Improved and upgraded existing modules
5. New programming solutions released for production
6. Integration of the National Identification and Authentication System (NIAS) – e-services introduced
7. Civil servants entering and updating data in individual modules trained
8. Public awareness campaign conducted

Start of activity implementation:	1Q / 2014	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	1.025.033		
State Budget co-financing	153.387		
World Bank	0		
State Budget - other sources	27.838.279		
ESF	0	0	29.885.888
ERDF	869.190		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 110.

Area:
Rule of law and security
Owner: Ministry of Environment and Energy
Co-owner(s):

Project title and key activities:

Establishment of the Croatian Waters as the Reference Centre for the waters of the Republic of Croatia

1. Amendments to the Waters Act and the Environmental Protection Act
2. Adoption of a decision on the establishment of the Waters Reference Centre

Performance indicator:

1. Amendments to primary and secondary legislation adopted
2. Decision on the establishment of the Croatian Waters Reference Centre adopted

Start of activity implementation:	3Q / 2017	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	0
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 111.

Area:
Rule of law and security
Owner: Croatian Waters
Co-owner(s):

Project title and key activities:

Establishment of the central reporting system according to EU “water” directives (“EstuarIS” system)

1. Development/upgrade of the Unique Applicative System for entry, monitoring and business decision-making according to all "water" directives
2. Implementation of the Unique Applicative System for entry, monitoring and business decision-making according to all "water" directives
3. Analysis of collected data and proposal for the plan of alignment with other state administration bodies
4. Training of other civil servants from state administration bodies for the application of the Unique Applicative System and awareness raising on the need to monitor data quality and decision-making

Performance indicator:

1. The system for entry, monitoring and business decision-making according to all “water” directives developed/upgraded
2. The system implemented for the primary group of users
3. Data collected and analysed, and recommendations made
4. Staff of state and public administration and public suppliers of water services trained

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2020
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	840.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	840.000		

Project No.: 112.

Area:
Rule of law and security
Owner: Croatian Waters
Co-owner(s):

Project title and key activities:

Establishment of the Croatian Waters GEO Portal as part of the “EstuarIS” system

1. Establishment of spatial databases for all thematic units of waters
2. Establishment of a metadata catalogue for the search of data on waters
3. Establishment of the system for the search of spatial data on waters and a data exchange service
4. Inclusion in the NSDI and exchange of metadata

Performance indicator:

1. System in place: metadata catalogue (list of all data on waters, competent organisational units and institutions)
2. Portal in place: Croatian Waters WebGEO Portal
3. Spatial browsers and search engines established

Start of activity implementation:	4Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	266.667
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	266.667		

Project No.: 113.

Area:
Economy
Owner: Croatian Chamber of Economy
Co-owner(s):

Project title and key activities:

Establishment of management model and development platform for the Digital Chamber

Project goals are establishment of a methodological framework, acquisition of expert knowledge and competencies by project teams and experts in project management.

Using the Enterprise Architecture methodology, the project should conduct a detailed analysis of business process and services, and harmonise them with the development strategy of the Croatian Chamber of Economy, thus establishing the basis for future development of the Digital Chamber project. Based on the results of the analysis, it is necessary to select a technological platform, and to run pilot projects which will give us insights into the resources and management models required for the purpose of minimising risks in the implementation of all other related projects.

The project will be implemented continuously until 2020 and be used as the basis for managing all related projects within the Digital Chamber initiative.

Performance indicator:

- IT governance model defined and introduced
- Enterprise Architecture model defined
- project methodology and tools adopted
- methodology for the analysis of business process and services defined
- IT programming architecture developed
- business processes and services analysed and defined
- 4 pilot projects implemented and tested, and a development platform and tools selected

Start of activity implementation:	1Q / 2018	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	400.000
ERDF	340.000		
Other EU funds	0		
National financing (non-budgetary funds)	60.000		

Project No.: 114.

Area:
Economy
Owner: Croatian Chamber of Economy
Co-owner(s):

Project title and key activities:

Software and data infrastructure for development of applications and services for the Digital Chamber

This is a follow-up project to the project of establishing management model and development platform for the Digital Chamber. Activities are aimed at a detailed analysis of data models and structures. For the project to succeed, it is necessary to include all actors producing data and those with whom data are exchanged, and to structure the data exchange flows in line with business processes.

The final important activity will aim to build IT infrastructure which will support data transformation and exchange. Within this project, interinstitutional mechanisms for data exchange within the EU and Croatia will be established, such as PEPPOL services, and an IT security infrastructure will be built for data storage, exchange and access.

Security will be based on the establishment of a PKI system and introduction of an information security management system.

Performance indicator:

- Analysis of data models and structures conducted, data sources and security levels identified
- applicative infrastructure for the development of programming solutions implemented
- data storage and processing infrastructure implemented
- data transformation and analysis infrastructure implemented
- security infrastructure for data storage and access implemented
- PKI for digital certificates implemented
- infrastructure for data exchange with external institutions and exchange services within the PEPPOL project implemented

Start of activity implementation:	1Q / 2018	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	
ERDF	453.333		
Other EU funds	0		
			533.333

	2014. - 2019.	2020.	Total
National financing (non-budgetary funds)	80.000		

Project No.: 115.

Area:
Economy
Owner: Croatian Chamber of Economy
Co-owner(s):

Project title and key activities:

Establishment of the communication platform of the Croatian Chamber of Economy

Project activities are aimed at raising the communication level within the CCE. As the Chamber is present in all counties, it is necessary to raise internal communication to a higher level.

The goal is to increase the number of communication channels and to enable more effective functioning of our members' professional associations. The project will establish an IT infrastructure which will enable multifunctional communication and define ways to distribute information more directly and concisely to all organisational units within the Chamber and to the representatives of professional associations.

The aim is to enable a more direct transfer of new knowledge to every employee.

In this context, the project aims to use the digital possibilities of acoustic transmission, videos, presentations and, generally, new ways to present content. As a key activity, attention will be paid to achieving remote interactivity with all employees through the presentation of content.

Performance indicator:

- audio and video conferencing system established in all the Chamber's branch offices
- system for preparation and organisation of meetings established
- system for involvement of staff in distance learning established

Start of activity implementation:	4Q / 2018	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	320.000
ERDF	272.000		
Other EU funds	0		
National financing (non-budgetary funds)	48.000		

Project No.: 116.

Area:
Economy
Owner: Croatian Chamber of Economy
Co-owner(s):

Project title and key activities:

Digitisation of the Chamber's public services

The key activities of this project are based on the analysis of business processes in the Chamber, primary an secondary legislation. Additional activities will be directed towards a business analysis of the digitisation of each service of the Chamber. The overall goal of the project is to build a common platform for all the services and public powers of the Chamber which have not been covered by this initial digitisation project.

Performance indicator:

- Electronic services for 13 public powers of the Chamber implemented
- 5 electronic services of the Chamber for members implemented

Start of activity implementation:	3Q / 2017	End of activity implementation:	1Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	400.000
ERDF	340.000		
Other EU funds	0		
National financing (non-budgetary funds)	60.000		

Project No.: 117.

Area:
Economy
Owner: Croatian Chamber of Economy
Co-owner(s):

Project title and key activities:

Digitisation of the Chamber's back-office processes for support to its work with members

Activities within this project are to provide efficient integration and digitisation of all internal processes which support back-office within the Chamber and member related activities. The goal is to upgrade all back-office IT systems used by the Chamber for its business and to interconnect them with the upgraded members management system. The project will rely on the input parameters derived from the project establishing a management model and analysis of business processes, and their harmonisation with the development strategy of the Chamber.

Performance indicator:

- System for managing the registers of members and relations with members established
- Internal processes for support to the Chamber's business digitised

Start of activity implementation:	3Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	533.333
ERDF	453.333		
Other EU funds	0		
National financing (non-budgetary funds)	80.000		

Project No.: 118.

Area:
Economy
Owner: Croatian Chamber of Economy
Co-owner(s):

Project title and key activities:

Economic and industrial trends business analysis system

The project will aim to create a comprehensive model for analysing economic trends and developments.

The task of the Croatian Chamber of Economy as an institution is to follow data on future economic development and provide its members with this information. In this context, project activities will be aimed at the acquisition of expert knowledge on modelling economic activities and predicting impacts on economy by using a new IT infrastructure for big data analytics.

Performance indicator:

- Methodology of analysis, data collection and data sources defined
- data models for presenting industry and economy defined
- big data analytics system established
- system for data visualisation and analysis established
- reporting system established

Start of activity implementation:	1Q / 2018	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	800.000
ERDF	680.000		
Other EU funds	0		
National financing (non-budgetary funds)	120.000		

Project No.: 119.

Area:
Economy
Owner: Croatian Chamber of Economy
Co-owner(s):

Project title and key activities:

System for entrepreneurship and business development

Through a new IT infrastructure, the project will integrate currently isolated programming solutions and build new ones with the aim to provide a comprehensive overview of the economic potential in Croatia.

The project will rely on the results of the business analysis project, and its activities will be aimed at building a portal which will integrate all the existing programming solutions assisting start-ups, entrepreneurs and investors with new ones.

The goal of the new programming solutions is to present the investment potential, business opportunities and innovative projects in a modern and interactive manner, which is a key activity of this project, business analysis and their development.

The common platform will enable participation in the development of the legislative and regulatory framework.

Performance indicator:

business projects monitoring support system established

- investments, opportunities and innovations portfolio management system established
- “information desk” supporting the single contact point within the Chamber established
- support system for start-ups and entrepreneurs established
- system for collaboration in the preparation and monitoring of regulations and laws established

Start of activity implementation:	3Q / 2017	End of activity implementation:	4Q / 2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	533.333
ERDF	453.333		
Other EU funds	0		
National financing (non-budgetary funds)	80.000		

Project No.: 120.

Area:
Statistics
Owner: Croatian Chamber of Economy
Co-owner(s):

Project title and key activities:

Statistics – Development of a standard platform for online questionnaires

Existing unconnected online forms will be analysed and best solutions will be identified for each common component in order to consolidate them in a uniform platform for the collection of statistical information for businesses. The project will encompass the following activities:

1. Analysis of the situation
2. Development of a uniform authorisation system for all online questionnaires and users
3. Development of standardised access to company management and to collected data via the Internet
4. Development of standardised data collection
5. Development of standardised management of the data collection process for statisticians
6. Integration of a user satisfaction survey/questionnaire in every single survey
7. Training for statisticians

Performance indicator:

1. developed uniform online platform for access to all statistical forms for surveys conducted on business entities
2. number of surveys accessed via the platform

Start of activity implementation:	3Q/2017	End of activity implementation:	2Q/2019
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	36.300		
World Bank	0		
ESF	91.533	0	242.003
ERDF	114.169		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 121.

Area:
Statistics
Owner: Croatian Bureau of Statistics

Project title and key activities:

Statistics – upgrade of the statistical geoportal

It is planned to upgrade the statistical geoportal GeoSTAT, which will, among other things, enable the distribution of statistical data in spatial formats and via web services. The upgrade of the portal will enable the use of layers containing statistical information on other geoportals via web services.

Performance indicator:

number of geoportals taking over information

Start of activity implementation:	1Q/2018	End of activity implementation:	3Q/2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	26.667		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	26.667
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 122.

Area:
Sport
Owner: Central State Office for Sports

Project title and key activities:

National Information System in Sports

1. Additional development of technical and technological documentation
2. Preparation of tender documentation in line with the Public Procurement Act
3. Development of the project by stages
4. Development of the project by modules
5. Development of individual registers within the NISiS
6. Development of the system of communication, retrieval and exchange of data with external stakeholders and partners
7. Integration with the eCitizens system
8. Integration with the records, document and task management system
9. Integration with financial accounting system of the CSOS
10. Development of central databases
11. Development of a central data storage
12. Development of OLAP structures
13. Development of a reporting and decision-making support system
14. Development of an internal and distributed reporting module
15. Development of the ISMS, business continuity plan
16. Testing of the system and user training

Performance indicator:

1. Establishment of the system of communication, retrieval and exchange of data with external stakeholders and partners
2. Establishment of central registers
3. Integration with the eCitizens system
4. Establishment of the data storage
5. Establishment of the reporting and decision-making support system
6. Establishment of the ISMS and testing of the business continuity plan

Start of activity implementation:	2Q/2017	End of activity implementation:	4Q/2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	212.104		
State Budget co-financing	0	0	212.104
World Bank	0		

	2014. - 2019.	2020.	Total
ESF	0		
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	0		

Project No.: 123.

Area:
Labour market and employment
Financed by HAKOM
Owner: Ministry of Economy, Entrepreneurship and Trade
Co-owner(s): HAKOM

Project title and key activities:

DO NOT CALL Register

The project enables further protection of ECS users and increases user satisfaction.

The Register enables entering the telephone numbers of users who do not want to be contacted by telephone sales representatives.

A programming solution enables a fully automated approach to the entry of data on the protected user by the operator, and a register of all entered numbers for the purposes of businesses.

The system will enable the entry of protected numbers by ECS users themselves via the NIAS authentication system as another eCitizens service.

Performance indicator:

Establishment of the register for the purpose of consumer protection from unwanted telemarketing calls

Start of activity implementation:	3Q/2016	End of activity implementation:	3Q/2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	52.593
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	52.593		

Project No.: 124.

Area:
Labour market and employment
Owner: HAKOM
Co-owner(s):

Project title and key activities:

Register of postal service providers

The project enables a uniform register of all postal service providers and a data management automation system for postal service providers.

The register enables independent submission of requests for a new postal service provider and subsequent modification of data.

The register ensures transparency and simplifies the process of application of a new postal service provider.

Performance indicator:

Reduced time required for the application of a new postal service provider

Automated process of managing the data of postal service providers

Start of activity implementation:	3Q/2016	End of activity implementation:	2Q/2017
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	35.000
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	35.000		

Project No.: 125.

Area:
Labour market and employment
Owner: HAKOM
Co-owner(s):

Project title and key activities:

Cost Estimator System

The system enables end-users to find the most favourable tariff for electronic communications services by using a simple interface. Once a user enters his/her service use habits, the system checks the tariffs entered by operators and calculates the most favourable tariff offered by each ECS operator in Croatia. The user can also check other tariffs offered by operators, and has the possibility to directly access the websites of the operators.

Performance indicator:

Establishment of the system enables transparency in informing users on available tariffs and options offered by ECS operators in Croatia.

Start of activity implementation:	4Q/2014	End of activity implementation:	3Q/2015
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	0		
World Bank	0		
ESF	0	0	61.833
ERDF	0		
Other EU funds	0		
National financing (non-budgetary funds)	61.833		

Project No.: 126.

Area:
Labour market and employment
Owner: Central Register of Ensured Persons

Project title and key activities:

Strengthening the IT capacity of REGOS for the provision of new e-services

1. Establishment of a national Point of Access to the EESSI System, connection of national institutions to the Point of Access, and integration in the EESSI system at the EU level.
2. Establishment of “My Social Security” portal and e-services for users Automation of electronic data exchange between institutions in the social security system through a coordination bus.

Performance indicator:

Successful, fast and secure electronic exchange of data in the social security system among the competent institutions of EU Member States.

Accessibility of electronic services on the My Social Security portal for all users in the social security system. Secure and fast data exchange among national institutions in the social security system.

Start of activity implementation:	1Q / 2016	End of activity implementation:	4Q / 2018
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Planned costs of project according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	0		
State Budget co-financing	310.548		
World Bank	0		
State Budget - other sources	328.670		
ESF	0	0	
ERDF	0		
Other EU funds	312.115		
National financing (non-budgetary funds)	0		
			951.333

Planned costs of projects according to sources of funding in €:

	2014. - 2019.	2020.	Total
State Budget	17.923.256	76.396.873	357.219.044
State Budget co-financing	26.733.798		
World Bank	12.198.085		
State Budget - other sources	37.556.172		
ESF	49.881.871		
ERDF	126.376.390		
Other EU funds	5.465.919		
National financing (non-budgetary funds)	4.686.681		